

HIGH COURT OF MADHYA PRADESH : JABALPUR

NOTICE INVITING TENDER

Sealed tenders are invited by the High Court of Madhya Pradesh for the Supply, Installation, Commissioning, Maintenance and Rate Contract of the Computer Hardware Articles to the High Court and District Courts in the State of Madhya Pradesh. The last date of online tender submission is **23rd September, 2024 before 06:00 P.M. (mandatory)**. The sealed tender complete in all respect addressed to **“Registrar General, High Court of Madhya Pradesh, Jabalpur”** must be submitted before **05:00 P.M. on 24th September, 2024 (mandatory)**. The technical bids of the tender shall be opened online on **25th September, 2024 at 11:00 A.M.** The detailed tender document is available in the official website of the High Court of Madhya Pradesh **www.mphc.gov.in** and Government e-procurement portal **www.mptenders.gov.in**.

Sd/-

REGISTRAR GENERAL

HIGH COURT OF MADHYA PRADESH : JABALPUR

// TENDER //

Ref.No. Reg(IT)(SA)/2024/1236

Dated:17.08.2024



Bid Document for

**Supply, Installation, Commissioning, Maintenance and Rate
Contract of the Computer Hardware Articles at the High Court
and District Courts in the State of Madhya Pradesh**

Note:-This document contains total **75 pages** including cover. No change and modification in the document by the bidder is permissible.

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Section – I

NOTICE INVITING TENDER

Ref.No. Reg(IT)(SA)/2024/1236

Dated:17.08.2024

The Registrar General, on behalf of High Court of Madhya Pradesh invites tenders from experienced and reputed firms/organizations/ Original equipments manufacturer (OEM) for the **“Supply, Installation, Commissioning, Maintenance and Rate Contract of the Computer Hardware Articles at the High Court and District Courts in the State of Madhya Pradesh”**.

S. N.	Estimated project cost	Online EMD (In Rs.)	Cost of online Tender Document (In Rs.)	Date and Time of Pre-Bid Meeting	Last Date / Time of online tender Submission (mandatory)	Last Date/ Time of tender submission in hardcopy (mandatory)	Date and Time of Opening of Technical Bid (online/ hardcopy)	Time for Completion of the work / project
1.	48 Crore	01 Crore	10,000/-	04 th September, 2024 at 11:30 A.M in the Committee Hall No. 03 at the High Court of M.P.	23 rd September, 2024 before 06:00 P.M.	24 th September, 2024 before 05:00 P.M.	25 th September, 2024 at 11:00 A.M.	60 days

- 1. Tender documents may be viewed or purchased online by interested and eligible bidders from the website <https://mptenders.gov.in> after paying Tender fee of Rs.10,000/- and Processing Fee, as applicable. The tender document is also available in website <http://www.mphc.gov.in>.*
- 2. Bidders can submit its tender online at <https://mptenders.gov.in/> on or before the key dates given above. The Physical copy of the Technical Bid along with online EMD should also be submitted at the address below latest by **24th September, 2024 at 05:00 P.M.***

3. All further notifications/amendments, if any shall be posted on <https://mptenders.gov.in/> and www.mphc.gov.in only. No separate communication shall be made with individual Bidders.

4. **The financial bids are to be submitted only in online mode and no hard sheet/ copy is to be submitted along with the bid**

All other terms and conditions for submission of tender are contained in this document. If the date of submission/opening of the Bid is declared as holiday then the bids shall be submitted / opened on next working day.

The Registrar General, High Court of Madhya Pradesh, Jabalpur (M.P.) reserves the right to accept or reject any or all bids without assigning any reason thereof.

Address for communication:-

**Registrar General,
High Court of Madhya Pradesh
Jabalpur (M.P.)**

Email: - regithcjbpm@mp.gov.in & mphc@nic.in,

Landline: - 0761-2623358

Section – II

2. INSTRUCTIONS TO BIDDERS:-

2.1 DEFINITIONS:-

- a) **“The Employer”** or **“The Purchaser”** means the "Registrar General, High Court of Madhya Pradesh, Jabalpur" and the "District Judge" of the District Courts.
- b) **“The Bidder”** means a firm which participates in the tender and submits its proposal.
- c) **“Successful Bidder”** means the Bidder, who, after the complete evaluation process, gets the Letter of Award. The Successful Bidder shall be deemed as **“Contractor”** appearing anywhere in the document.
- d) **“The Letter of Award”** means the issue of a signed letter by the Purchaser of its intention to award the work mentioning the total Contract Value. The timeline for delivery of products and services will start from the date of issue of Letter of Award.
- e) **“The Contract”** means the agreement entered into between the Employer and the Contractor, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- f) **“The Contractor”** means the individual or firm or OEM supplying the Goods / items and Services under this Contract.
- g) **“The Contract Price”** means the price payable to the Successful Bidder under the Letter of Award for the full and proper performance of its contractual obligations. The Contract Price shall be deemed as **“Contract Value”** appearing anywhere in the document.
- h) **“Site Acceptance Test (SAT)”** is a process of testing the contracted services provided by the Bidder at the locations specified by the Registrar General, High Court of Madhya Pradesh. SAT comprises of

Product Acceptance Tests with respect to Technical Specifications and Bill of Materials as specified in this tender, checking the installation, commissioning and integration of sub-components and integration with High Court software and acceptance of the Training at the site.

- i) **“Services”** means System Integration, Training and coordinating with the original equipment manufacturer (OEM) for installation, commissioning, system integration and maintenance for proper working of supplied equipments/items etc.
- j) **“NIT”** is the Notice Inviting Tender. It is essentially the Press Notification of the Tender.
- k) **“OEM”** - means Original Equipment Manufacturer and/or Original Software Developer.
- l) This tender is subject to availability of funds / Budget from the State Government.

2.2 BID DOCUMENT:-

2.2.1 The process and procedures of bidding, the materials to be supplied and the various terms and conditions of this tender are provided in the Bid Document. The Bid Documents include:-

- i. Section I Notice Inviting Tender
- ii. Section II Instructions to Bidders
- iii. Section III *Terms and Conditions for E-Tendering.*
- iv. Section IV General Conditions of Contract
- v. Section V Special Conditions of Contract
- vi. Section VI Scope of work
- vii. Section VII Technical Specifications
- viii. Section VIII Format to be used for submission of proposal
- ix. Section IX Certificates
- x. Section X List of Locations

2.2.2 The Bidder should carefully read all the instructions, terms and conditions, specifications and various forms that are provided in the Bid Document. The tender may be rejected if any or all of the information asked for in this document are not furnished along with the tender or if the tender is not responsive with the Bid Document.

2.3 AMENDMENT OF BID DOCUMENTS:-

At any time, prior to the date of submission of Bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify bid documents by amendments by issuing corrigendum / addendum in the website of the High Court.

2.4 COST OF BIDDING:-

The Bidder has to bear all the costs associated with the preparation and submission of the bid. Purchaser will, in no case, be responsible or liable for any of the costs, regardless of the conduct or outcome of the bidding process.

2.5 EARNEST MONEY DEPOSIT (EMD):-

2.5.1 The proposal should be submitted along with **online** application fee of Rs.10,000/- (Rs. Ten Thousand only) and **online** Earnest Money Deposit (EMD) of Rs. 01 Crore /- (Rupees One Crore only) in the form of online mode through e-procurement tender portal www.mptenders.gov.in in favour of “**Registrar General, High Court of Madhya Pradesh, Jabalpur**” valid for the period of 6 months. The Bid submitted without EMD and/or the application fee/tender fees shall be summarily rejected.

2.5.2 The EMD of the successful Bidder will be returned when the Bidder has signed the Contract Agreement with the purchaser and has furnished the required Performance Guarantee.

2.5.3 The EMD will be forfeited:-

(i) *If a Bidder withdraws its bid during the period of bid validity.*

or

(ii) *If the Bidder fails to accept the Purchaser's corrections of arithmetic errors in the Bidder's bid (if any),*

or

(iii) *If the Successful Bidder fails to sign the contract agreement with the purchaser,*

or

(iv) *If the Successful Bidder fails to furnish the Performance Guarantee with in the stipulated time.*

2.6 BID PRICES:-

2.6.1 The Bidder shall give the pricing as individual and as a total composite price inclusive of all levies & taxes, packing, forwarding, freight and insurance etc.

2.7 DISCOUNTS:-

The Bidders are informed that discount, if any, should be included in the total price.

2.8 BID VALIDITY:-

The bids shall remain valid for the period of **180 days from the date of last submission.**

2.9 ONLY ONE BID PER PARTY:-

Each bidder is permitted to submit ONLY ONE BID. In case it is found that any party has submitted more than one bid for the subject work(s) in any of the above capacities, all bids so submitted shall be summarily rejected and the EMPLOYER shall not entertain any further request/ correspondence in this matter.

2.10 SUBMISSION OF PROPOSALS:-

2.10.1 All physical proposals have to be submitted ONLY in **HARD BOUND (Hard bound implies such binding between two covers through stitching or otherwise whereby it may not be possible to replace**

any paper without disturbing the document) form with all pages sequentially numbered either at the top or at the bottom right corner of each page. It should also have an index giving page wise information of above documents. Incomplete proposal or those received without hard bound will summarily be rejected. **All the Pages and Papers to be signed and sealed by the authorized signatory of the bidder.**

2.10.2 The Bidders are required to fill up and submit the **Section VIII** documents with their proposals.

2.10.3 The proposals shall be submitted in three parts, viz.:-

- (a) **Envelope-1:** Online Tender Fees details & Online Earnest Money Deposit (EMD) of Rs. 01 Crore /- (Rupees One Crore only) valid for the period of six months. The envelope should be superscribed as **“Envelope-1: EMD”** at the top left corner of the envelope.
- (b) **Envelope-2:** Pre-qualification Proposal and Technical Proposal super scribed as **“Envelope 2 – Pre-qualification and Technical Proposal”**(Containing duly signed PRE-QUALIFICATION PROPOSALSUBMISSION FORM as prescribed in Section-VIII, Other required Prequalification documents, clause-by-clause compliance to the technical specifications of the equipments as prescribed in Section-VII, all technical literature, brochures etc.). In the technical proposal, there should not be any indication about the prices (printed or otherwise) of any of the products offered.

2.10.4 All the sealed envelopes should again be placed in a **single sealed cover** superscribed as **“Supply, Installation, Commissioning, Maintenance and Rate Contract of the Computer Hardware at the High Court and District Courts in the State of Madhya Pradesh”** *bid from: M/s _____* **“NOT TO BE OPENED BEFORE 11:00 A.M. on 25th September, 2024”**, which will be received as time mentioned in

the Schedule of Events. The Bid is to be submitted to the "**Inward / Receipt Section of the High Court of M.P., Jabalpur**".

2.10.5 The Bids and all correspondence and documents relating to the bids, shall be written in English language.

2.10.6 **The financial bids are to be submitted in only online mode and no hard copy to be submitted along with the bid.**

2.11 LATE BIDS:-

Any bid received by the Purchaser after the time and date for receipt of bids prescribed by the Purchaser in the tender may be rejected and returned unopened to the Bidder.

2.12 MODIFICATION AND WITHDRAWAL OF BIDS:-

2.12.1 The Bidder is allowed to withdraw its submitted bid any time prior to the last date prescribed for receipt of bids, by giving a written notice to the Purchaser.

2.12.2 Subsequent to the last date for receipt of bids, no modification/ withdrawal of bids shall be allowed.

2.12.3 The Bidders cannot withdraw the bid in the interval between the last date for receipt of bids and the expiry of the bid validity period specified in the Bid. Such withdrawal may result in the forfeiture of its EMD from the Bidder.

2.13 LOCAL CONDITIONS:-

2.13.1 Each Bidder is expected to fully get acquainted with the local conditions and factors, which would have any effect on the performance of the contract and /or the cost.

2.13.2 The Bidder is expected to know all conditions and factors, which may have any effect on the execution of the contract after issue of Letter of Award as described in the bidding documents. The Purchaser shall

not entertain any request for clarification from the Bidder regarding such local conditions.

2.14 CONTACTING THE PURCHASER:-

Any effort by a Bidder influencing the Purchaser's bid evaluation, bid comparison or contract award decisions may result in the rejection of the bid.

2.15 ELIGIBILITY/ PRE-QUALIFICATION CRITERIA:-

Bidders that meet **ALL** of the following pre-qualification criteria need only apply.

2.15.1 (i) Average Annual Financial turnover of the bidder during last 3 financial years, ending **31st March of financial year i.e. 2023-2024** **should be at least Rs. 20 Crore.**

2.15.2 (ii) Experience in Supply, Installation, commissioning, Maintenance of Servers, Desktop Computers, Printers, UPS systems during last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following:-

(a) Three similar completed work costing not less than the amount equal to **40% of the estimated cost.**

OR

(b) Two similar completed work costing not less than the amount equal to **50% of the estimated cost.**

OR

(c) One similar completed work costing not less than the amount equal to **80% of the estimated cost.**

Similar works means: Supply, installation and System Integration of Servers, Computers, printers and UPS system& other related IT equipments.

2.16 SCHEDULE OF EVENTS:-

The tentative dates for the schedule of key events of this tender are given as under:-

Sl. No.	Events	Date
01	Date of Pre-Bid meeting	04 th September, 2024 at 11:30 A.M. in the Committee Hall No. 03 at High Court of Madhya Pradesh, Jabalpur. Note: - The vendor are requested to send their suggestions / queries on following e-mail id: - regithcjbpm@mp.gov.in with a cc to mphc@nic.in.
02	Last date and time of online submission of proposal (mandatory).	23 rd September, 2024 before 06:00 P.M.
03	Last date and time of submission of hardcopy of proposal (mandatory).	24 th September, 2024 before 05:00 P.M.
04	Date and time of opening of the technical Bids	25 th September, 2024 at 11:00 A.M.
05	Date and time of opening of the financial Bid at High Court of Madhya Pradesh, Jabalpur	Date and time of opening of financial bids will be intimated to qualified bidders via e-mail / letter / telephone.

2.17 OPENING OF PROPOSAL:-

The Evaluation Committee or its authorized representative will open the tenders.

2.18 EVALUATION:-

2.18.1 The Purchaser reserves the right to modify the Evaluation Process at any time during the Tender Process, without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change.

2.18.2 Any time during the process of evaluation, the Purchaser may seek for clarifications from any or all Bidders.

2.18.3 The tender has been invited under two bid system i.e. Technical Bid and Online Financial Bid. The interested agencies are advised to submit separate sealed envelopes super as mentioned above under clause **2.10.3**

Phase-1: Online Application Fee & EMD: First, the envelope containing Online Application fee and Earnest Money Deposit will be opened and if both are found furnished by the Bidders in the prescribed manner, then the second envelope containing Pre-Qualification & Technical Proposal documents shall be opened. At any stage during the evaluation, if the EMD is found invalid, the respective Bidder's bid will be summarily rejected.

Phase-2: Pre-Qualification and Technical Proposal Evaluation:

The Bidder shall have to fulfill all the Pre-qualification Criteria. These documents will be scrutinized along with the Technical Proposal in this phase of evaluation. Those bidders who do not fulfill the terms and conditions of Pre-qualification Criteria as specified in this tender or whose Technical Proposal is non-responsive will not be eligible for further communication. Technical Proposals of the Bidders would be evaluated for the clause-by-clause compliance of the technical specifications as mentioned in the Bid document. Evaluation of Prequalification and Technical Proposal by Registrar General, High Court of Madhya Pradesh shall not be questioned by any of the Bidders. The Purchaser reserves the right to ask for a technical elaboration/clarification in the form of a technical presentation from the Bidder on the already submitted Technical Proposal at any point of time during evaluation process. The proposals shall be opened in presence of their representatives who wish to attend.

Phase-3: Online Financial proposal of only qualified bidders will be opened for further evaluation.

The Commercial Proposal Evaluation will be based on the "individual cost", which would be the total payouts including all taxes, duties and levies for the supply, installation,

commissioning, system integration of equipments and Maintenance cost.

2.19 DECIDING AWARD OF CONTRACT:-

- 2.19.1 The Purchaser reserves the right to ask for a **technical elaboration/clarification** in the form of a technical presentation from the Bidder on the already submitted Technical Proposal at any point of time before opening after opening of the proposals. The Bidder has to present the required information to the Registrar General, High Court of Madhya Pradesh and its appointed representative on the date asked for, at no cost to the Purchaser.
- 2.19.2 Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the Bidder does not accept the correction of the errors, his bid will be rejected. If there is a discrepancy between words and figures, the amount mentioned in words will prevail.
- 2.19.3 The Purchaser will notify the Successful Bidder on its intention to award the work through **“Letter of Award/ acceptance”** mentioning the total Contract Value. The timeline for delivery of products and services will start from the date of issue of Letter of Award.
- 2.19.4 The Purchaser will subsequently send the Successful Bidder the Form of Contract Agreement provided in the Bidding Documents, incorporating all agreements between the parties.
- 2.19.5 As soon as practically possible, following receipt of the Form of Contract Agreement, the successful Bidder shall sign and date the Form of Contract Agreement and return it to the Purchaser. This is

deemed as the "Contract" or Contract Agreement" defined elsewhere in this tender document.

2.19.6 The Registrar General, High Court of Madhya Pradesh, Jabalpur may award the entire contract to a single firm or to multiple firms depending upon rates available with the bid.

2.20 GENERAL INSTRUCTIONS TO THE BIDDERS:-

2.20.1 The cost of preparing the proposal, cost involved for the technical presentation and of visit to the High Court of Madhya Pradesh is not reimbursable.

2.20.2 All cutting, overwriting in the proposal should be authenticated by the initials of the authorized signatory. In case of any calculation error the unit rates would prevail. The amount will also have to be written in words.

2.20.3 **Successful bidder must ensure his establishment in India and in the State of Madhya Pradesh for post-installation services and support of the Computer Hardware items.**

2.20.4 Canvassing in any form will lead to disqualification of the bid.

2.21 CONFIDENTIALITY:-

2.21.1 The Bidder shall keep confidential any information related to this tender with the same degree of care as it would treat its own confidential information. The Bidders shall note that the confidential information will be used only for the purposes of this tender and shall not be disclosed to any third party for any reason whatsoever.

2.21.2 As used herein, the term "Confidential Information" means any written information, including without intimation, information created by or for the other party, which relates to internal controls, computer or data processing programs, algorithms, electronic data processing applications, routines, subroutines, techniques or

systems, or information concerning the financial affairs and methods of operation or proposed methods of operation, accounts, transactions, proposed transactions or security procedures of either party or any of its affiliates, or any client of either party, except such information which is in the public domain at the time of its disclosure or thereafter enters the public domain other than as a result of a breach of duty on the part of the party receiving such information. It is the express intent of the parties that all the business process and methods used by the Bidder in rendering the services hereunder are the Confidential Information of the Bidder.

- 2.21.3 At all times during the performance of the Services, the Bidder shall abide by all applicable High Court of Madhya Pradesh security rules, policies, standards, guidelines and procedures. The Bidder should note that before any of its employees or assignees is given access to the Confidential Information, each such employee and assignees shall agree to be bound by the term of this tender and such rules, policies, standards, guidelines and procedures by its employees or agents.
- 2.21.4 The Bidder should not disclose to any other party and keep confidential the terms and conditions of this tender, any amendment hereof, and any Attachment or Annexure hereof.
- 2.21.5 The obligations of confidentiality under this section shall survive rejection/termination/expiry of the contract for a **period of five years**.

Section – III

3. Terms and Conditions for e-Tendering:-

- 3.1** For participation in e-tendering module, it is mandatory for prospective bidders to get registration on website **<https://mptenders.gov.in/>**. Therefore, it is advised to all prospective bidders to get registration by making on line registration fees payment at the earliest.
- 3.2** Tender documents can be purchased *only online* on payment of tender fees and downloaded from website **<https://mptenders.gov.in/>** by making online payment for the tender document fee.
- 3.3** Service and gateway charges shall be borne by the bidders.
- 3.4** Since the bidders are required to sign their bids online using class – III Digital Signature Certificate, they are advised to obtain the same at the earliest.
- 3.5** For further information regarding issue of Digital Signature Certificate, the bidders are requested to visit website <https://mptenders.gov.in/>. Please note that it may take upto 7 to 10 working days for issue of Digital Signature Certificate. Department will not be responsible for delay in issue of Digital Signature Certificate.
- 3.6** If bidder is going first time for e-tendering, then it is obligatory on the part of bidder to fulfill all formalities such as registration, obtaining Digital Signature Certificate etc. well in advance.
- 3.7** Bidders are requested to visit our e-tendering website regularly for any clarification and / or due date extension.
- 3.8** Bidder must positively complete online e-tendering procedure at **<https://mptenders.gov.in/>**
- 3.9** Department shall not be responsible in any way for delay /difficulties /inaccessibility of the downloading facility from the website for any reason whatever.

- 3.10** For any type of clarification bidders can / visit <https://mptenders.gov.in/>. In case of any assistance please call Help desk numbers 0120-4200462, 0120-4001002. Support timings: Monday to Saturday from 10:00 AM to 7:00 PM.
- 3.11** Interested bidders may attend the free training programme in Bhopal at their own cost. For further query please contact help desk.
- 3.12** The bidder who so ever is submitting the tender by his Digital Signature Certificate shall invariably upload the scanned copy of the authority letter as well as submit the copy of same in physical form with the offer of particular tender.
- 3.13** **The firms registered under NSIC and MSME (The bidder to be registered with both NSIC and MSME for claiming exemption of tender fees) are exempted for submission of tender fees only. But they have to submit valid EMD as per the tender requirement.**

Section – IV

4 GENERAL CONDITIONS OF THE CONTRACT (GCC):-

4.1 GENERAL:-

The Products/equipments supplied under this contract shall conform to the Technical Specifications given in this tender under **Section VII**.

4.2 PERFORMANCE GUARANTEE:-

4.2.1 The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to 03% of the Contract Value valid for a period of **60 months** within **30 days from the date of issue of Letter of Award / acceptance / Purchase Order**.

4.2.2 BANK GUARANTEE:-

The Bank Guarantee issued by following banks would be accepted. SBI or its subsidiaries, any Indian Nationalized Bank/Scheduled Bank, Export Import Bank of India, a foreign bank (issued by a branch outside India) with counter guarantee from SBI or its subsidiaries or any Indian Nationalized Bank, and any scheduled commercial bank approved by RBI having a net worth of not less than Rs.500 Crores as per the latest annual report of the bank.

4.2.3 The Performance Guarantee shall be as per the format approved by the Registrar General, High Court of M.P., Jabalpur.

4.2.4 The Performance Guarantee shall be payable to the Purchaser as a compensation for any loss resulting from the Bidder's failure to complete its obligations under the contract. The Purchaser will discharge the Performance Guarantee after completion of the Bidder's performance obligations, including any warranty obligations, under the contract.

4.3 DELIVERY OF MATERIALS AND RELATED DOCUMENTATION:-

- 4.3.1 Delivery, Installation and Commissioning of the materials along with the related documents as per the tender document and technical specification section (**Section VII**) are the responsibility of the Bidder.
- 4.3.2 The Successful Bidder shall ensure that all Products/equipment is supplied within the Implementation schedule mentioned in the tender document under Section V.
- 4.3.3 The Successful Bidder shall submit all the Software Kits (CDs), License Papers, Warranty Papers and any other relevant documentation related to the supplied products to the Purchaser along with the supplied products/equipments.

4.4 WARRANTY:-

- 4.4.1 The Bidder is required to provide onsite comprehensive warranty **valid for 60 months for all supplied hardware item from the date of installation.**
- 4.4.2 The Bidder shall warrant that all the equipment supplied under the contract is newly manufactured and shall have no defect arising out of design, materials or workmanship or from any act or omission of the Bidder that may develop under normal use of the supplied equipments in the conditions prevailing across the country.
- 4.4.3 The Bidder shall warrant that the services provided under the contract shall be as per the Warranty Service Level Requirements given under **Section-VI**. During the warranty, the Bidder shall perform all the functions as enunciated in Section-VI at no extra cost to the Purchaser. All the penalty clauses shall be applicable during the period of warranty in case of failure on part of Bidder. The terms and conditions for Warranty are given in **Section-VI**.
- 4.4.4 The bidder shall quote for **comprehensive On-Site warranty and support for FIVE years**, which shall become effective after the Final

Acceptance Sign-off. The cost, including visits of the engineers etc. shall be quoted as part of the individual equipment prices. No separate charges shall be paid for visit of engineers or attending to faults and repairs or supply of spare parts.

4.4.5 The Registrar General, High Court of Madhya Pradesh shall promptly notify the Bidder about any claims arising under this warranty. Upon receipt of such notice, the Bidder shall repair/replace/reconfigure/ re-provisions the defective equipments or service. Replacement under warranty clause shall be made by the Successful Bidder free of all charges at site including freight, insurance and other incidental charges.

4.4.6 If the Bidder, having been notified, fails to remedy the defect(s) within the period specified in the Service Level Agreement, the Registrar General, High Court of Madhya Pradesh may proceed to take such remedial action as may be necessary at the Bidder's risk and expense and without prejudice to any other rights, which Registrar General, High Court of Madhya Pradesh may have against the Bidder under the contract.

4.5 PAYMENT TERMS:-

4.5.1 For the supply, installation, commissioning, testing and warranty maintenance of all hardware items for the period of 60 months except tablet / touch screen panel: -

Payments will be made in **Indian Rupees only**

4.5.1.1 **80%** of total price against delivery of the equipments at the site after submitting the duly verified delivery challan of the site / locations certified by the concerning Officer of High Court & Principal District and Sessions Judge of District Courts.

4.5.1.2 **20%** of total price against successful installation and getting Sign-off from concerning Officer of the High Court and Principal District and Sessions Judge of District Courts.

4.6 PRICES:-

4.6.1 The rate contract of all the quoted items shall be valid for the period of 01 (one) year from the date of agreement/contract.

4.6.2 The rates and prices quoted by the bidder shall be fixed for the duration of the contract and shall not be subjected to adjustment. The rates shall be valid for the period of one year from the date of agreement. However on introduction of new taxes / duties, the rates of the quoted items shall be change in same proportionate.

4.7 PURCHASER'S RIGHTS:-

4.7.1 *The Purchaser reserves the right to make changes within the scope of the work and Contract and configuration of items at any point of time.*

4.7.2 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders on the grounds of purchaser's action.

4.8 TIME SCHEDULE TO COMPLETE THE CONTRACT:-

4.8.1 The successful bidder shall complete the assignment within **60 days from the date of issue of Letter of Acceptance/ Letter of Intent.**

4.8.2 In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days.

4.8.3 The Successful Bidder shall ensure that the delivery of Products/equipment and/or the delivery of the services are in accordance with the time schedules specified in tender documents. In case of any deviation from the schedule, the Purchaser reserves the

right to either cancel the Contract and/or recover Liquidated Damage charges.

4.8.4 The Successful Bidder, if faced with problems in timely delivery of services, which have dependencies on the Service Provider and/or the Purchaser, which are beyond their control at any time before the Final Acceptance Signoff, shall immediately inform the Purchaser in writing, about the causes of the delay and tentative duration of such delay etc. The Purchaser, on receipt of such notice, shall analyze the facts at the earliest and may at its sole discretion, extend the contract period as deemed reasonable.

4.8.5 Any delay by the Successful Bidder in the delivery of Products/equipment and/or the services will make the Successful Bidder liable to any or all of the following:

- i. Forfeiture of Performance Bank Guarantee
- ii. Imposition of Liquidated Damage charges
- iii. Termination of the contract for default.
- iv. Blacklisting of the vendor.

4.9 LIQUIDATED DAMAGES (LD):-

If the Bidder fails to deliver any or all of the equipment or to perform the services within the time period(s) as mentioned in tender document. Registrar General, High Court of Madhya Pradesh shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the 01% of the contract price for every week (seven days) or part thereof of delay, up to maximum deduction of 10% of the contract price. Once the maximum is reached, Registrar General, High Court of Madhya Pradesh may consider termination of the contract.

4.10 FORCE MAJEURE:-

4.10.1 Neither party shall be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as Force Majeure which is beyond the control of any of the parties, including, but without limited to, fire, flood, explosion, Acts of God or any governmental body, public disorder, riots, embargoes, or strikes, acts of military authority, epidemics, strikes, lockouts or other labour disputes, insurrections, civil commotion, war, enemy actions.

4.10.2 If a Force Majeure arises, the Bidder shall promptly notify the Registrar General, High Court of Madhya Pradesh in writing of such condition and the cause thereof. Unless otherwise directed by the Registrar General, High Court of Madhya Pradesh the Bidder shall continue to perform his obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The Bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events shall continue to prevent or delay such performance.

4.11 TERMINATION:-

4.11.1 Termination on expiry of the CONTRACT: The Agreement shall be deemed to have been automatically terminated on the expiry of the Contract period unless the Registrar General, High Court of Madhya Pradesh has exercised its option to extend the Contract in accordance with the provisions, if any, of the Contract.

4.11.2 Termination on account of Force Majeure: Either party shall have the right to terminate the Contract on account of Force Majeure.

4.11.3 Termination on account of insolvency: In the event the Successful Bidder at any time during the term of the Contract becomes insolvent or makes voluntary assignment of its assets for the benefit of creditors

or is adjudged bankrupt, then the Registrar General, High Court of Madhya Pradesh shall, by a notice in writing have the right to terminate the Contract and all the Successful Bidder's rights and privileges hereunder, shall stand terminated forthwith.

- 4.11.4 Termination for breach of contract: A breach by the Successful Bidder of its obligations hereunder and such breach not being rectified by the Successful Bidder within 30 days of receipt of the Purchaser's notice intimating such breach. Upon termination, the Successful Bidder shall surrender all the data and materials belonging to the Purchaser.
- 4.11.5 Termination for delay: Successful Bidder shall be required to perform all activities/services as per tender document If the Successful Bidder fails to do so, the Contract may be terminated by the Registrar General, High Court of Madhya Pradesh by giving 30 days written notice unless the Registrar General, High Court of Madhya Pradesh has extended the period with levy of Liquidated Damages, as preconditions of the tender.
- 4.11.6 The Registrar General, High Court of Madhya Pradesh may at any time terminate the Contract by giving 30 days notice without assigning any reason.
- 4.11.7 Consequences of termination: In all cases of termination herein set forth, the obligation of the Registrar General, High Court of Madhya Pradesh to pay shall be limited to the period up to the date of effective termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.
- 4.11.8 In case of termination of Contract herein conditions of the tender document the Contractor shall be put on holiday *[i.e. neither any enquiry will be issued to the party by the Registrar General, High*

Court of Madhya Pradesh against any type of tender nor their offer will be considered by the Registrar General, High Court of Madhya Pradesh against any ongoing tender(s) where contract between the Registrar General, High Court of Madhya Pradesh and that particular Contractor (as a bidder) has not been finalized] for two years from the date of termination by the Registrar General, High Court of Madhya Pradesh to such Contractor.

4.12 ARBITRATION:-

In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and / or in relation to the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to the Registrar General, High Court of Madhya Pradesh or his nominee. The sole arbitrator will be appointed by Hon'ble the Chief Justice, High Court of M.P. and the decision of the Arbitrator shall be final and binding on the parties. The arbitration shall be in Jabalpur and the Arbitrator shall give his award in accordance with "***The Arbitration and Conciliation Act, 1996***".

4.13 GOVERNING LAWS AND JURISDICTION:-

The Agreement shall be governed by the laws in force in India. Any dispute arising in relation to the Agreement shall be subject to the Jurisdiction of the Court at Jabalpur.

Section – V

5. SPECIAL CONDITIONS OF THE CONTRACT (SCC):-

5.1 GENERAL:-

The conditions given in this Section V, supplement the “Instructions to the Bidders” given in Section II & “GCC” given in Section IV and in case of any conflict, the conditions given herein shall prevail over those in Sections II and IV.

5.2 EQUIPMENTS AND SUPPORTING SOFTWARE:-

5.2.1 All the equipments / system and related software to be supplied shall conform to the relevant technical specifications as mentioned in Section VII of this document.

5.3 SITE ACCEPTANCE TESTS (SAT):-

5.3.1 The Purchaser shall carry out the entire test detailed in the Acceptance test schedule to be furnished by the Contractor to confirm that the performance of the different modules, sub-systems and the entire installation satisfies the specification requirements. The Purchaser reserves the right to include any other tests which in his opinion is necessary to ensure that the equipment meets the specifications.

5.3.2 The Purchaser reserves the right to ask for modifications/additions to the Site Acceptance Test Procedure at any point of time till the Site Acceptance signoff at each location.

5.3.3 The Site Acceptance Tests shall cover the intended functioning of the equipments with proper integration with other sub components and software's.

5.3.4 The contractor shall carry out the Site Acceptance Tests in the presence and supervision of the Purchaser or its designated Officer /

agency at the site. The contractor, at its own cost, shall provide the testing equipment/instruments/software programs necessary for performing and demonstrating the Site Acceptance Tests.

- 5.3.5 The Purchaser or its appointed testing authority shall supervise the tests at each site, as described in the Site Acceptance Test Procedure and performed by the contractor to confirm that the complete solution at each site satisfies the requirement of specifications including the service performance.
- 5.3.6 The contractor shall rectify all deficiencies immediately, if found, in the performance of the system as per the requirement during the Site Acceptance Tests, at no cost to High Court of Madhya Pradesh, Jabalpur.
- 5.3.7 Any components or parts failing during the acceptance tests shall be replaced free of cost by the Contractor. These replacements shall not be made out of spares supplied by the Contractor as part of supplies under this Contract. This shall also not entitle the contractor to any extension of completion time.
- 5.3.8 The cost of all test and / or analysis shall be fully borne by the contractor. Material put up for inspection shall be those to be supplied and in quantities laid down in the Schedule of Quantities. Any variation shall require the prior approval of the Purchaser before the material is manufactured/ offered for inspection.
- 5.3.9 All material brought to site shall be permitted to be installed only after inspection and acceptance by the Purchaser.
- 5.3.10 The completed installation at all stages shall be subjected to checks and tests as decided by Purchaser. The contractor shall be liable to remedy all of such defects as discovered during these checks and test

and make good all deficiencies brought out. The complete installation shall be taken over finally on successful commissioning in entirety.

5.4 CONSIGNEE AND SECURITY OF MATERIAL:-

Any stores lost, prior to formally taking over by the Purchaser, shall be made good by the contractor at no cost to the Purchaser.

Section – VI

6. SCOPE OF WORK:-

6.1 The Registrar General, High Court of Madhya Pradesh Jabalpur is interested to assign the task for Supply, Installation, Commissioning, Maintenance of Computer Hardware items and the rate contract of hardware articles at the High Court, District and Tehsil Courts in the State of Madhya Pradesh.

6.2 SUPPLY:-

Supply of all equipments, materials, components, accessories, mounting hardware, software, wires and cable for connection, etc. as per requirement of High Court and District Courts in the State of Madhya Pradesh.

6.3 INSTALLATION & WIRING:-

6.3.1 Installation & wiring of all equipments, components and accessories.
Installation of all necessary software's and drivers.

6.4 INSTALLATION PRACTICE AND METHOD OF WORK:-

6.4.1 The work shall be executed to the highest standards using best quality material. The system design shall use state-of-the art techniques/tools. The contractor shall ensure that the entire specification is complied with the technical specifications. It shall be the responsibility of the contractor to demonstrate compliance of technical as well as functional specifications. Meeting individual requirements shall not be deemed as meeting the overall efficient functioning of the total system.

6.4.2 The completed installation shall be subject to checks at all stages and tests as prescribed in the bid or as deemed necessary by the Registrar General. The same shall be done by the Purchaser and the contractor shall be liable to rectify such defects as brought out by the

Purchaser during these checks and tests and make good all deficiencies at his own cost.

6.5 COMPREHENSIVE WARRANTY:-

The contractor will be required to maintain the installed systems for the period of **FIVE years after the taking-over certificate / installation certificate.**

6.6 WARRANTY TERMS AND CONDITIONS:-

6.6.1 The Contractor shall be solely responsible for the maintenance, repair of the whole equipments / items supplied and integrated and the Registrar General; High Court of Madhya Pradesh shall not be liable to interact with any of the partners/ collaborators of the Contractor.

6.6.2 The Contractor shall have adequate Technical Support Center to meet the criteria for fault restoration/faulty unit repair times as mentioned in the Section-VI. The Contractor shall furnish the names, locations, complete postal address, telephone numbers and FAX numbers of all Technical support Centers at the time of signing the Contract.

6.6.3 The Contractor shall also provide the name of alternate contact person or Technical Support Center with address & telephone /fax numbers/ E-mail which may be contacted by the Registrar General, High Court of Madhya Pradesh or its authorized Officer / staff for support in case of no response/poor response from the designated Technical support center. This however shall not preclude from imposing the penalties, if any, as applicable as per the terms & conditions of this tender.

6.6.4 Any change in Address, Phone number, FAX Number, e-mail etc., shall have to be intimated in writing by the Contractor to the Registrar General, High Court of Madhya Pradesh, Jabalpur.

6.6.5 The Contractor shall ensure that all the Technical support centers are manned by fully competent and responsible Engineers and are capable of attending faults / supporting their engineers at the High Court of Madhya Pradesh and District Courts.

6.7 WARRANTY SERVICE LEVEL REQUIREMENTS – SLA:-

6.7.1 Service Hours:-

The Service window for all the equipments would be **09:00 A.M. to 06:00 P.M.** from Monday to Saturday, excluding National Holidays excepts in the case of servers (***servers should be 5 Years 24 x 7 support with 24 Hours Response Time***).

6.7.2 Scheduled Downtime:-

- (a) Scheduled downtime is defined as the period of time when software application will remain unavailable for conducting necessary preventive maintenance, urgent repairs etc. This is the maximum duration, which the Contractor can take for scheduled downtime purposes.
- (b) It will be expressed in hours.
- (c) The maximum scheduled downtime for any equipment would be 2 days in every calendar month.
- (d) The preventive maintenance would be carried out with a minimum advance notice of 24 hours in writing and subsequent acceptance of the same by Registrar General, High Court of Madhya Pradesh or officer who will execute the contract.

6.7.3 Mean Time to Resolve / solve the problem (MTTR): -

- (a) MTTR is defined as the arithmetic average of the time taken to attend to resolve the issues logged over a defined period of time.
- (b) The Severity Levels for measuring MTTR are provided in the following table:-

S. No.	Severity Level
1.	High
2.	Low

6.7.4 The various Service Level Requirements and related penalties for default are given below:-

Parameter	Details	Measurement Criteria	Penalties per day of delay / per fault / per occasion
Mean time to resolve (MTTR)	(i) Within 24 Hours from the call logging time – for all High Severity events (ii) Within 48 hours from the time of attending the problem for all Low severity events (iii) Servers should be 5 Years 24 x 7 support with 24 Hours Response Time)	Calculation of fault duration per instance based on Fault Docket.	(i) For High Severity events, Rs. 1000/- . (ii) For Low Severity events, Rs. 500/- . Delay will be counted in steps of one hour.

6.7.4.1 The Successful Bidder needs to maintain the Service Levels as follows:

- (a) 99% of the times for the MTTR of High Severity Events
- (b) 95% of the times for the MTTR of Low Severity Events

6.7.4.2 The penalty will be applicable on per fault basis even if there is commonality of fault at any point causing full or part failure of services.

6.7.4.3 After the expiry of warranty, it shall be optional for Registrar General, High Court of Madhya Pradesh not to enter the contract further with the contractor. If Registrar General, High Court of Madhya Pradesh is not satisfied with the performance of the Contractor during Warranty it reserves the right to terminate the same during its currency, after **giving a notice** to the Contractor.

- 6.7.4.4 The Contractor has to maintain adequate spares for maintaining the SLA (Service Level Agreement) parameters as mentioned below. Any cost involved to meet the service level requirements specified above is to be borne by the Bidder.
- 6.7.4.5 In case the Service Level Requirements are violated continuously for a period of three months, the Purchaser reserves the right to terminate the Contract by giving a notice to the Successful Bidder.
- 6.7.4.6 *The preventive maintenance /routine checkup of all the installed equipments/ products to be carried on yearly basis during the warranty period and the report is to be submitted to the Registrar General, High Court of Madhya Pradesh or his authorized officer.***

Section – VII

7. TECHNICAL SPECIFICATIONS:-

All the products/equipment/items supplied should be quoted with:-

- (i) Five years comprehensive Onsite Warranty and support on all Computer Hardware items / articles.
- (ii) All the necessary required cables and other accessories.
- (iii) **The batteries are to be supplied with 02 years onsite support (for UPS System).**
- (iv) Enclose all product catalogues and technical **brochures of the products / items along with MANUFACTURER AUTHORIZATION FORM (MAF) addressed to the "Registrar General, High Court of Madhya Pradesh", Jabalpur (M.P.)**
- (v) **The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.**
- (vi) **The Original equipment manufacturer can authorize more than one partner for participation in the bid.**
- (vii) **Back-to-Back support letter is to be submitted by OEM regarding support of their quoted products.**

The detail of the Computer Hardware items along with technical specifications is enumerated as given below:-

S. N.	Items	Minimum Specifications* / Make
01	Desktop Computers (Windows Operating System)	Minimum Specification - A
02	Computer System All-in-One with Touch screen (Windows Operating System)	Minimum Specification - B
03	All-in-one-Computers (non-touch)	Minimum Specification – C
04	UPS System 1000VA (LIU)	Minimum Specification – D
05	UPS System 1 KVA (ONLINE)	Minimum Specification –E
06	UPS System 5 KVA (ONLINE)	Minimum Specification – F

07	Multifunctional Device (MFD) Machine	Minimum Specification –G
08	Heavy Duty Multifunctional Device (MFD) Machine	Minimum Specification –H
09	High Speed Network Laser Printers	Minimum Specification –I
10	Duplex Network Laser Printer with Wi-Fi.	Minimum Specification –J
11	High End Servers of Reputed Brands	Minimum Specification –K
12	Low End Servers of Reputed Brands	Minimum Specification –L
13	Tablet /Touch Screen Panel	Minimum Specification –M
14	Storage NAS 500 TB	Minimum Specification –N
15	23” or higher wide screen LED Backlit based TFT Monitor	23” or higher wide screen LED Backlit based TFTs, Contrast Ratio – 1000:1 or better, Response Time 5 ms or better, Resolution – 1360 X 768 or better, TCO Displays 8.0 certified or better.
16	16 GB Pen Drive	Kingston/Micron/Transcend/HP/Sandisk or equivalent brand of repute.
17	32 GB Pen Drive	Kingston/Micron/Transcend/HP/Sandisk or equivalent brand of repute.
18	Hard disk 2TB	External USB Hard disk – 2 terabytes (2 TB), 2.5-inch or 3.5-inch, USB 2.0 and USB 3.0 supportive, 2 Gbps or more, external power supply, if support, Windows, Mac OS Linux and any other compatible OS, Hardware encryption for enhanced data security, backup software, rugged or shock-resistant designs, and compatibility with cloud storage services.
19	Random Access Memory	2 GB DDR-4 RAM Kingston/Micron /Transcend /Samsung/ Hynix /Apacer or equivalent brand of repute - <u>RoHS Certified</u>
20	Mouse	Standard Optical Mouse of Logitech / TVS / HP or equivalent brand of repute
21	Mechanical Keyboard	Keyboard of reputed brand TVS / Logitech / HP or equivalent brand of repute

Note:- Please submit the product catalogue / brochure in above serial ORDER only.

“Minimum Specifications – A”
Desktop Computers (Windows Operating System)
Brand: Dell / HP / IBM or equivalent brand of repute

S. No.	Description	Specification	Technical Compliance YES/NO	Remarks, if any
01	Category	Business (for work) segment (not Home Segment) (Full Commercial)		
02	Form Factor	Small Form Factor with Volume less than 8 Liters		
03	Make, Mode/ Part No.	(to be given by the bidder- At the time of Technical Evaluation)		
04	Processor Family	Intel Core i5 Processor with 13 th Generation or better.		
05	Base Frequency	2.2Ghz or higher		
06	Processor Cache	As per Processor		
07	Motherboard & Chipset	Intel Original Mother Board or better or equivalent M/B based on associated Chipset with Minimum two free PCI/ PCI-x/PCI-Express slots/ PCIe x1 + 1 Half Height PCIe		
08	TDP (Thermal Design)	Not More than 65W		
09	System Memory (RAM)	16 GB DDR-IV 2666MhzRAM or better		
10	Expandable Memory	Upto 32GB, at least 2 slots		
11	Hard Disk	512 GB PCIe NVMe M.2 SSD or above		
12	Preloaded Operating System	Windows 11 Professional version (along with all required drivers & plug-in) (64 bit) or above		
13	Operating System certificate	Windows 11 Professional version and windows certification.		
14	System Architecture	64- Bit		
15	Screen Size & Resolution	23 inch or above TFT LED Monitor (HD Resolution) or higher with TCO6 certification.		
16	Screen Type	HD Wide Screen Backlit LED Anti-Glare Display		
17	Graphic Processor	Intel HD or equivalent Integrated HD Graphic & sound Controller.		
18	Pointer Device & Keyboard	OEM USB Optical scrolling Mouse, OEM USB Standard 104 Keys Keyboard		
19	Speakers	Stereo sound bar /stereo speaker (Built-In with CPU Cabinet OR Monitor).		
20	Ethernet	Integrated Gigabit Ethernet Controller with Ipv6 Complaint		
21	Wireless	IEEE 802.11 AC. The vendor may quote higher specifications.		
22	USB Port	4 x USB 2.0, 2 x USB 3.0/3.1 / 3.2		
23	Other Ports	Mic In and Speaker Out (or head phone/microphone combo), Rj45, VGA, Display out port or HDMI out port. In case of Display port, the vendor has to provide display to HDMI converter.		
24	Power Supply/ Adaptor	Optimum Wattage SMPS to support full use of system with all USB ports utilized		
25	Energy Certification	Energy Star (EPA) ver 5.0 or later/ BEE India Star ver 1 or later		

26	EPEAT Certified	Yes Required		
27	Power Management	ACPI Compliant		
28	USB Ports Security	USB Port Disable (through BIOS)		
29	Security Lock	optional		
30	Hardware Drivers	Vendor to provide drivers		
31	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM		
32	Warranty	5 Years on site Comprehensive Warranty support with Level 1 Support from bidder and Level2 support from OEM		
33	Service Centre	Must have Company Authorized Service Centre in Capital City/ High Court Place.		

“Minimum Specifications – B”
Computer System All-in-One with Touch screen
(Windows Operating System)

S. No.	Description	Specification	Technical Compliance YES/NO	Remarks, if any
1	Processor	13th Gen. Intel Core i7, 25 MB cache, 12 Cores, 20 threads with base frequency of 2.1 Ghz or better or equivalent.		
2	Memory	16 GB DDR4 3200Mhz with 2 DIMM sockets expandable upto64 GB or higher		
3	DVD drive	8x DWDRW Optional		
4	Monitor	Integrated 27” LED widescreen monitor with Touch Capabilities (FHD) (1920x1080) or higher or better.		
5	Keyboard and Optical Mouse	Wireless Keyboard and mouse		
6	Interface	Integrated 10/100/1000, HDMI port		
7	Hard Drive	1 TB PCIeNVMe M.2 SSD		
8	Webcam	Integrated FHD Webcam must be available with 2 MP		
9	Audio features	Stereo Sound system.		
10	Wireless	Wireless NIC802.11 AC Min Card and Integrated Bluetooth 4.2 or above		
11	OS	Latest Windows 11 Professional 64 bit preloaded along with all drivers.		
12	Warranty	5 Year Comprehensive Onsite Warranty		
13	Power	Energy Star 5.2 Compliance, Screen Blanking, Hard Disk and System Management Idle Mode in Power On. Set up Password. Power Supply Surge environmental protected. EPEAT compliant.		
14	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM		
15	Warranty	5 Years on site Comprehensive Warranty		

		<i>support with Level 1 Support from bidder and Level2 support from OEM</i>		
16	Service Centre	<i>Must have Company Authorized Service Centre in Capital City/ High Court Place</i>		

“Minimum Specifications – C”
All-in-One-Computers (non-touch)

S. No.	Description	Specification	Technical Compliance YES/NO	Remarks, if any
1	Type	<i>All-in-One PC</i>		
2	Processor	<i>x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) or better</i>		
3	Motherboard	<i>OEM Motherboard</i>		
4	Chipset	<i>Suitable chipset for quoted processor with upgradable support</i>		
5	Memory	<i>8GB DDR-5 3200 MHz or higher expandable up to 64GB</i>		
6	Graphics	<i>Integrated HD or better Graphic controller</i>		
7	Storage	<i>512 GB SSD or Higher</i>		
8	Network	<i>Integrated Gigabit Ethernet controller with RJ-45 connector, WIFI and Bluetooth 5.0 or higher.</i>		
9	External Ports	<i>2 x USB 2.0 or higher and 2 x USB 3.0 or higher ports, 1 HDMI port, 1 DP port</i>		
10	Audio	<i>Integrated sound controller</i>		
11	Keyboard	<i>Standard 104 Keys OEM Keyboard with Rupee Symbol and USB Interface</i>		
12	Mouse	<i>OEM Optical USB Scroll Mouse with Mouse pad</i>		
13	Display	<i>23” or higher LCD/TFT display non-touch having FHD (1920x1080) or better resolution and TCO/BIS certified</i>		
14	Webcam	<i>Full HD with integrated mike</i>		
15	Power Management & DMI	<i>System with Power management features & Desktop Management Interface implementation</i>		
16	Power efficiency	<i>Minimum 85%</i>		
17	OS Support	<i>Latest version of Windows, Linux and Any other Compatible OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu) and Any other compatible OS</i>		
18	Accessories	<i>System user manual and all other necessary accessories</i>		
19	Compliance & Certifications	<i>Complete system should be BIS registered, BEE / Energy Star certified and RoHS Complied and EPR Complied</i>		
20	Stand	<i>Standard Height adjustable</i>		
21	Warranty	<i>Complete systems with minimum Five Years OEM onsite comprehensive warranty support. MAF from OEM is a must.</i>		

“Minimum Specifications – D”
Line Interactive UPS System of 1000 VA with minimum one hour
power backup in standard conditions /full load
Brand: Numeric / APC / Emerson or equivalent brand of repute

S. No	Specifications	Description	Technical Compliance YES/NO	Remarks, if any
1	Capacity	1000 VA		
2	Technology	PWM using MOSFET / IGBT (Indicate the make, capacity and other technical details of the MOSFET/IGBT)		
3	MAINS MODE			
	AC INPUT	Voltage : 140 to 270 Volts Frequency : 50 Hz + 3 Hz		
	AC OUTPUT	Voltage Window : 230+ 8% (With AVR) Frequency : Sync to Mains		
4	INVERTER MODE (Output)			
	1.Voltage	230 volts + 5% during all conditions in inverter mode like Full load to no load, backup period etc.		
	2.Frequency	50 Hz + 0.5 Hz		
	3. Load Power Factor	0.70 (Lag)		
	4.Output Load	420W for 600VA & 700W for 1000VA, at 0.70 lag load		
	5.Wave Form	Quasi Sine wave/Sine wave		
	6.Inverter Efficiency	> 70 % (on full rated capacity of UPS at 0.70 load PF)		
	7.Total Harmonic Distortion	< 25%		
	8.Battery Charger Capacity	Should be minimum 10% (C20 rating) of battery AH capacity		
	9.DC Bus Voltage	24 V or higher		
5	Battery Bank			
	1. BATTERY (SMF)	Any good national reputed brand complies with JIS C8702.		
	2. Minimum Battery VAH	600 VA :≥300 VAH (15 Minutes);≥1200 VAH (60 Minutes);≥2300 VAH (120 Minutes) 1000 VA :≥1923 VAH (60 Minutes)		
	3. Battery End Cell Voltage	> 10.5V (None of the Battery should discharge below 10.5V)		
	4. Recharge Time	Less than 8 hours		
6	Backup Time	120 minutes		
7	Battery Cabinet	Inbuilt / separate cabinet matching to the UPS cabinet. In case of a separate battery cabinet, the cabinet should be free from sharp edges, scratches, nicks & burns etc. The battery cabinet must have lockable caster wheels.		

8	UPS Cabinet	UPS cabinet should have minimum 01 mm thick material and should be free from sharp edges, scratches, nicks & burns etc.		
9	PROTECTIONS			
	1. Short Circuit	Electronic current limit in inverter mode & Fuse/MCB in mains mode.		
	2. Surge/Spikes	Through Line Filters		
	3. DC under voltage	Yes		
	4. Overload	Yes ,110% for 2 minutes		
10	DISPLAY	1. UPS Status, 2. Battery Status / Low Battery		
11	ALARMS	Mains failure, For any Fault Condition , Low Battery at least 2 minutes before the system trips		
12	OTHER FEATURE	Cold Start & Generator Compatibility should be provided.		
13	Management Software (OPTIONAL)	May quote as Optional item.		
14	AC Output SOCKETS	Minimum 3 Nos. (230V/5A ISI mark) sockets / IEC socket with cable upto 500VA UPS and an additional terminal block for 700VA UPS and higher ratings		
15	More than two parallel battery bank not allowed in any configuration			
16	Comprehensive On Site Warranty including Batteries	Five Years		

“Minimum Specifications – E”

UPS 1KVA (ONLINE) with minimum one hour power backup in standard conditions /full load
Brand: Numeric / APC / Emerson or equivalent brand of repute

S. No.	Parameter	Minimum specification required	Technical Compliance YES/NO	Remarks, if any
1	Capacity	1000VA, 800W		
2	Type	True Online Double Conversion		
3	Technology	IGBT		
4	Configuration	1Phase , L-N, +PE		
5	OVCD, overload, short circuit and surge protection	Inbuilt		
6	Generator /Inverter compatibility	Should be compatible with generator /inverter supply.		
7	AC Output Voltage	230 V AC, 1-phase \pm 1%		
8	Output Frequency	50 Hz +/- 3 Hz		
9	Output Efficiency	90% on full load		
10	Output Plug standard	Minimum 3, India 3-pin 6A		
11	Wave Form	Sine Wave		
12	Input Plug standard	India 3-pin 6A		
13	Input voltage limits	110V-280V		
14	Switching current capacity	10A		

15	Product Certification	ISO 9001-2000, ISO 14001 certified and BIS certificate/standard (UPS and batteries)		
16	Battery (SMF)	4 number of 12V, 9ah battery or equivalent or better. Should be internal /inbuilt.		
17	Recharge Time	Less than 8 hours		
18	Battery Warranty	Minimum 2 years		
19	Warranty on UPS	Minimum 5 years onsite warranty across M.P.		
20	Service Centers	Must have Company Authorized Service Centre in Capital City / High Court Place.		
21	Other features	Cold Start, LCD Display panel		
22	Monitoring and Alarm	On battery, replace battery, overload and approximate load indications, Alarm on battery, distinctive low battery alarm, and overload continuous tone alarm.		

“Minimum Specifications – F”
UPS 5 KVA (ONLINE) with minimum two hour backup
Brand: Numeric / APC / Emerson or equivalent brand of repute

S. No.	Parameter	Minimum specification required	Technical Compliance YES/NO	Remarks, if any
01	Product certification	ISO 9001-2000, ISO 14001 certified and BIS certificate		
02	Type	Online		
03	Capacity required	5 KVA		
04	Minimum VAH required	8060 VAH or above		
05	Switchover/ Transfer Time	<4 ms in synch mode, <10 ms in un synch mode		
06	Input Power	230V AC +/- 20%, Single phase		
07	Input Frequency	0.8 or higher		
08	Input Power factor	0.75 or higher		
09	Output Power	Single phase 230V AC, +/- 1%,		
10	Output Frequency	50 Hz, +/- 2%		
11	Overall efficiency	>90%		
12	Total Harmonic Distortion	<3% THD		
13	Battery recharge time	< 8 hours for 90% of total AH capacity		
14	Battery back-up time at full load	Minimum one Hour Battery Backup at full-load.		
15	Batteries	Valve Regulated Lead Acid (VRLA) Sealed Maintenance free batteries with enclosure of reputed make like Exide/ Panasonic/ Amron Quanta.		
16	Voltage regulator	Built-in		
17	Bypass switch	Dynamic bypass switch, built-in		
18	RFI & EMI Filter	Built-in		
19	Inverter Overload	125% for 10 minutes, 150% for 10 secs.		
20	Load protection function	Automatic and graceful shutdown of the load (PC) in event of battery capacity reaching discharge. The		

		software shall save user data automatically, shutdown the application program and operating system.		
21	Event management function	Capable to record historical data, events and send event details through email, SNMP compatible		
22	Network Interface port	1 no. 10/ 100 Mbps port for UPS monitoring on Network		
23	Display meters on UPS	Voltmeter, Ammeter, Frequency meter, Battery Voltage & Current, Load Utilization Percentage		
24	Annunciation & Alarms	Potential free alarm contacts (NO/ NC) for AC input fail, Battery Total Discharged conditions. Local audible and visual alarms on the UPS panel.		
25	Cabinet and enclosure	Fire resistant, Metallic enclosure, Corrosion resistant or equivalent		
26	Battery Cabinet	Battery cabinet for safety of batteries.		
27	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM		
28	Warranty	5 Years on site Comprehensive Warranty support with Level 1 Support from bidder and Level2 support from OEM		
29	Service Centre	Must have Company Authorized Service Centre in Capital City / High Court Place		

"SPECIFICATIONS – G"
Multifunctional Device (MFD) Machine

S. No.	Specifications	Description	Technical Compliance YES/NO	Remarks, if any
1	Speed (min.)	35 PPM or higher (A4)		
2	Functions	Print, copy and scan (Flatbed & DADF)		
3	Memory(min.)	512 MB		
4	Technology	Laser & Automatic Duplex Printing (DADF)		
5	Resolution for Print/ Copy/ Scan	600x600 dpi or higher		
6	Language support	PCL6/UFRII or equivalent		
7	Interface	USB 2.0 & Ethernet		
8	Display Panel for setting	LCD		
9	Monthly Duty Cycle	80000 pages		
10	Media size support	A4, legal, letter & envelope		
11	Toner Cartridge with MFD	Declare the yield value in accordance with ISO/IEC standard		
12	Drivers & accessories	Yes - Power cable, USB Cable		
13	Scanner	Flatbed and duplex ADF scanning(DADF),		
14	Scan to Email	Yes		
15	OS Support	Windows, Linux (Ubuntu) and Any other compatible OS		
16	Environmental Compliance	BEE/Energy star, RoHS and EPR complied		
17	Comprehensive On Site	Five Years		

	Warranty except for consumables			
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“Minimum Specifications – H”
Heavy Duty Digital Multifunctional Device (MFD) Machine

S. No.	Specifications	Description	Technical Compliance YES/NO	Remarks, if any
	Minimum Specification			
01	Copying Type	Automatic document feeder (ADF)		
02	Platen Cover	Reverse Automatic Document Feeder (RADF)		
03	Scan Once Print Many	Yes Required		
04	Copy/Print Process	Indirect Electrostatic Photographic Method (Dry Process) / laser technology or equivalent		
05	Copying Resolution	600 x 600 dpi or better		
06	Scanning Resolution	600 x 600 dpi or better		
07	Printing Resolution	600 x 600 dpi or better		
08	Copying Speed	Minimum 30 CPM		
09	Std Memory of machine	Minimum 1 GB or above		
10	First Copy Out Time	Less than 9 sec		
11	Multiple Copying	Up to 999 Copies		
12	Reduction/Enlargement	From 25% to 400%		
13	Image Density Control	Text-Photo / Text		
14	Power Stabilizer	Inbuilt / out built		
15	Print (Auto duplex unit)	Yes required		
16	Std Printer	GDI Printing		
17	Print Speed	Minimum 30 PPM		
18	Interface	USB 2.0 / USB 3.0		
19	Network Interface and protocol	10 Base-T / 100 Base-TX , TCP / IP Protocol		
20	Paper type	A3, A4, Legal etc.		
21	Operating Systems	Should support Windows , Linux Operating System, SUSE Operating Systems		
22	SCANNER			
23	Std Scan	TWAIN compliant , Scan to PC, Email and FTP		
24	Resolution	300 dpi, 600 dpi or better		
25	Interface	High Speed USB 2.0 / 3.0		
26	Output format	Tiff, pdf with advance scanning options and output		
27	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM		
28	Warranty	5 Years on site Comprehensive Warranty support with Level 1 Support from bidder and Level2 support from OEM		
29	Service Centre	Must have Company Authorized Service Centre in Capital City/ High Court Place		
30	Energy star certified / BEE Certified / BIS certified	Yes Required		
31	Minimum two cassettes/ Machine	Yes Required		

	must have two cassettes		
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“Minimum Specifications –I”
High Speed Network Laser Jet Printers

S. No.	Specifications	Description	Technical Compliance YES/NO	Remarks, if any
01	Print Speed	35 ppm or above (Black) (A4 size)		
02	First page out	Less than 10 sec		
03	Resolution	600 X 600 DPI or above		
04	Memory	512 MB		
05	Network Interface	10/100/1000 Mbps Ethernet interface		
06	Duplex	Automatic Duplex capability		
07	Paper Capacity	250 sheets on standard input tray, 100 sheets on multipurpose tray		
08	Operating system required	Windows and Linux Ubuntu 16.04,18.04,20.04		
09	Monthly Duty Cycle	80,000 copies		
10	Interface	Parallel or High Speed USB 2.0 with cable		
11	Energy star/ BEE Certified / BIS certified	Yes Required		
12	Operating System	Ubuntu Linux and Windows operating system		
13	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM		
14	Warranty	5 Years on site Comprehensive Warranty support with Level 1 Support from bidder and Level2 support from OEM		
15	Service Centre	Must have Company Authorized Service Centre in Capital City / High Court Place		

“Minimum Specifications – J”
Duplex Network Laser printer with Wi-Fi

S. No.	Items	Minimum Specifications	Technical Compliance YES/NO	Remarks, if any
01	Print Speed	Minimum 25 ppm		
02	Resolution	600 x 600 dpi and above		
03	Memory	128 MB RAM		
04	duty cycle	Minimum 8000 pages per month		
05	Port	High Speed USB port		
06	Networking	10 Base T/100 Base Tx networking ETHERNET Connectivity ,built-in Ethernet, WiFi 802.11ac		
07	Printing	Automatic Duplex printing : A4, LEGAL, LETTER		
08	Operating System supported	Ubuntu Linux, Red hat , Windows Operating System		
09	Energy star/ BEE Certified / BIS certified	Yes Required		
10	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM		
11	Warranty	5 Years on site Comprehensive Warranty support with Level 1		

		<i>Support from bidder and Level2 support from OEM</i>		
12	Service Centre	<i>Must have Company Authorized Service Centre in Capital City / High Court Place</i>		

“Minimum Specifications – K”
High End Servers of Reputed Make & Brand like HP/Dell or equivalent brand of reputed

S. No.	Parameter	Detailed Specifications	Technical Compliance YES/NO	Remarks, if any
1	Form Factor	Rack Mount (Maximum 2U)		
2	Processor Make	x86 Architecture processor		
3	Max. Number of sockets available on chipset	To be mentioned by Vendor / High Court may mention minimum requirement.		
4	Max. Number of sockets populated with processor	Two (2)		
5	No. of Processor	Two (2)		
6	Processor Configuration	64-bit x86 processor fully binary compatible to 32-bit applications		
7	Number of cores per Processor	24 or more		
8	Processor base frequency	2.8 GHz or higher		
9	Chipset compatible with CPU	Yes (To mention chip set of Processor OEM)		
10	Motherboard (OEM compatible with CPU)	OEM		
11	PCI Slots (Express Gen 3.0 min.)	One Free		
12	Max Nos. of PCI Lanes	To be mentioned by Vendor		
13	Memory (DDR4 RAM min.) (GB)	1.0 TB, DDR4-2666 or better		
14	DDR4 RAM upgradable up to (Minimum) (GB)	3.0 TB		
15	DIMM Slots (Minimum) (No.)	16/32		
16	Hard disk drive Capacity (GB)	480GB x 3 for OS and 4x1.92 TB SSD-SAS 12Gbps or better		
17	Hard disk drive RPM with SAS (hot plug or better) (RPM)	Hot Plug		
18	RAID Controller Caches (MB)	2000MB with battery backup		
19	RAID Controller	12 Gbps SAS RAID controller supporting RAID 0, 1, 5 and 10		
20	RAID Controller Ports	8		
21	Video Controller (support VGA or above resolution)	Yes		
22	Keyboard	No		

23	Mouse	No		
24	Monitor	No		
25	Bays (min. 2 internal or more hot plug)	5		
26	USB Ports (version 2.0/3.0)	4		
27	Certifications, Compliance & support by Windows, Red Hat or Novell	OS Certification Compliance : Windows, Linux (RedHat, SuSe, CentOS, Ubuntu) and any other compatible OS Virtualization / Cloud Platform : Microsoft Windows, VMware Open Stack, Kubernetes Certification for Compliance		
28	DVD ROM (or better)	NO		
29	Networking: dual LAN (10/100/1000) network card	Dual Port 10GbE Base-T Adapter, OCP NIC 3.0 Network Adapter		
30	FC HBA Dual port card	Single port FC HBA Card 16/32 Gbps or higher (Qty – 2)5M LC-LC cable for each HBA port		
31	FC HBA Dual port card Speed	32 Gbps or higher (with transceiver)		
32	Management Features-1	Remoter power on/ Shutdown of server,		
		Remote Management of Server over LAN & WAN with SSL encryption through gigabit management port,		
		Should have virtual Media support with all required licenses.		
		Remote KVM		
		Server Health Logging		
		Out of Band Management		
33	Management Features-2	Management of multiple Servers from single console with single source of truth for multiple sites.		
		Automated infrastructure management for patch upgrades, version upgrades, etc.		
		Simplified management with analytics driven actionable intelligence		
		Intelligence System tagging giving admin flexibility to provide metadata tags to each System to enable users to filter and sort systems based on user-assigned attributes		
		Hardware Profile based deployment to multiple Servers simultaneously		
		Policy template for deployment of single policy to multiple Servers simultaneously		
		Platform inventory and health status		
		Server utilization statistics collection (including firmware updates and diagnostic tools		

		<i>Should provide an alert in case the system is not part of OEM hardware compatibility test</i>		
		<i>Solution should be open and programmable providing Rest API, SDK for programming languages like Python, power shell scripts etc.</i>		
		<i>Should have customizable dashboard to show overall faults/health/inventory for all managed infrastructure the solution should provide option to create unique dashboards for individual users.</i>		
		<i>the user should be flexibility to select name for dashboards and widgets (viz. health, utilization etc)</i>		
		<i>Single pane of glass for auto Provisioning across Multi-vendor& multi hypervisor platform</i>		
		<i>Self-service portal deployment for automated provisioning</i>		
		<i>Real-time out-of-band hardware performance monitoring & alerting</i>		
34	Security Features-1	Secure Boot (Firmware and Bios Level Security)		
		<i>Provision to lock the system on breach</i>		
		<i>Hardware root of trust/Dual Root of Trust</i>		
		<i>Server should provide policy based security</i>		
		<i>Server should provide server intrusion detection,</i>		
35	Security Features-2	Provision for Cryptographic firmware updates		
		<i>Capability to stop execution of Application/Hypervisor/ Operating System on predefined security breach</i>		
		<i>Secure /Automatic BIOS recovery</i>		
		<i>Network Card secure firmware boot</i>		
		<i>In case of any security breach system should provide the lock down feature</i>		
36	Redundant Power Supply	Redundant Power Supply should be Platinum Efficiency and hot Swappable		
37	Redundant Fan	Yes		
38	Server scalability to be achieved within the box & without adding nodes	Yes		
39	BIS Registration no. under CRS of Deity	Yes		
40	Declare max. power consumption of the system	Yes		

41	Availability of documentary evidence in support of model quoted in commercial production & due evaluation completed	Yes		
42	Details of benchmark indices with software & diagnostic software used to test server. Benchmark report (snapshots and full description report) should be submitted (for an exactly same configuration as what is being quoted) along with the bid.	Processor SPEC CPU2017 benchmarked with SPEC rating of at least (350 - SPECrate2017_int_base score and 325 - SPECrate2017_fp_base scores). Benchmark rating of quoted processor for quoted model should be published on SPEC.ORG on date of bidding.		
43	Server main supply	200V to 230V		
44	CE or UL certified or Ertl /Etdc certified for safety (IEC-60950-1)	Yes		
45	RoHS Compliance	Yes		
46	Warranty	Five (5) Years OEM onsite comprehensive warranty Acceptance Testing before delivery Root of Trust Security Enabled. Due to security reasons defective HDD will not be returned back on replacement.		
47	Service Level Agreement (SLA) may be ADDED and may be read as	Critical (production down) resolution within 6 hours and after that penalty Rs 400/hour. Non-critical (Redundancy lost/Partial failure) - resolution within 24 hours and after that penalty Rs 400/day. Maximum Penalty upto 10% of the total PO value.		
48	MAF from OEM is Required	Yes		

“Minimum Specifications – L”

Low End Servers of Reputed Make & Brand like HP/Dell or equivalent brand of repute

S. No.	Parameter	Detailed Specifications	Technical Compliance YES/NO	Remarks, if any
1	Form Factor	Tower/ Pedestal Server		
2	Processor Make	x86 Architecture Intel Xeon Silver 4300 series processor or equivalent AMD Processor- AMD EPYC 7200 Series Processor with Min 3.1 Ghz Turbo or Higher		
3	Max. Number of sockets available on chipset	To be mentioned by Vendor		
4	Max. Number of sockets populated with processor	Dual		
5	No. of Processor	Dual		
6	Processor Configuration	64-bit x86 processor fully binary compatible to 32-bit applications		

7	Number of cores per Processor	8 or more		
8	Processor base frequency	3.0 GHz or higher		
9	Chipset compatible with CPU	Yes		
10	Motherboard (OEM compatible with CPU)	OEM		
11	PCI Slots (Express Gen 3.0 min.)	One Free		
12	Max Nos. of PCI Lanes	-		
13	Memory (DDR4 RAM min.) (GB)	256 GB, DDR4-3600 or better		
14	DDR4 RAM upgradable up to (Minimum) (GB)	1 TB		
15	DIMM Slots (Minimum) (No.)	-		
16	Hard disk drive Capacity (GB)	2 x 960 GB SSD – SAS 12 Gbps or better (can NVME SSD be considered)		
17	Hard disk drive RPM with SAS (hot plug or better) (RPM)	Hot Plug		
18	RAID Controller Caches (MB)	-		
19	RAID Controller	12 Gbps SAS RAID controller supporting RAID 0, 1 Should support old configuration.		
20	RAID Controller Ports	4		
21	Video Controller (support VGA or above resolution)	Yes		
22	Keyboard	Yes		
23	Mouse	Yes		
24	Monitor	23.8" and above FHD same OEM Make, BIS/TCO Certified		
25	Bays (min. 2 internal or more hot plug)	5		
26	USB Ports (version 2.0/3.0)	4		
27	Certifications, Compliance & support by Windows, Red Hat or Novell	OS Certification Compliance : Windows, Linux (RedHat, SuSe, CentOS, Ubuntu) and any other compatible OS Virtualization / Cloud Platform: Microsoft Windows, VMware, OpenStack, Kubernetes Certification for Compliance		
28	DVD ROM (or better)	NO		
29	Networking: dual LAN (10/100/1000) network card	Dual Port 10GbE Base-T Adapter, OCP NIC 3.0 Network Adapter		
30	FC HBA Dual port card	-		
31	FC HBA Dual port card Speed	-		
		Remoter power on/ Shutdown of server,		
		Remote Management of Server over LAN & WAN with SSL encryption through gigabit management port,		

32	Management Features-1	Should have virtual Media support with all required licenses.		
		Remote KVM		
		Server Health Logging		
		Out of Band Management		
33	Management Features-2	Management of multiple Servers from single console with single source of truth for multiple sites.		
		Automated infrastructure management for patch upgrades, version upgrades, etc.		
		Simplified management with analytics driven actionable intelligence		
		Intelligence System tagging giving admin flexibility to provide metadata tags to each System to enable users to filter and sort systems based on user-assigned attributes		
		Hardware Profile based deployment to multiple Servers simultaneously		
		Policy template for deployment of single policy to multiple Servers simultaneously		
		Platform inventory and health status		
		Server utilization statistics collection (including firmware updates and diagnostic tools)		
		Should provide an alert in case the system is not part of OEM hardware compatibility test		
		Solution should be open and programmable providing Rest API, SDK for programming languages like Python, power shell scripts etc.		
		Should have customizable dashboard to show overall faults/health/inventory for all managed infrastructure the solution should provide option to create unique dashboards for individual users.		
		The user should be flexibility to select name for dashboards and widgets (viz. health, utilization etc.)		
		Single pane of glass for auto Provisioning across Multi-vendor & multi hypervisor platform		
		Self-service portal deployment for automated provisioning		
		Real-time out-of-band hardware performance monitoring & alerting		
34	Security Features-1	Secure Boot (Firmware and Bios Level Security)		
		Provision to lock the system on breach		
		Hardware root of trust/Dual Root of Trust		

		Server should provide policy based security		
		Server should provide server intrusion detection,		
35	SecurityFeatures-2	Provision for Cryptographic firmware updates		
		Capability to stop execution of Application/Hypervisor/ Operating System on predefined security breach		
		Secure /Automatic BIOS recovery		
		Network Card secure firmware boot		
		In case of any security breach system should provide the lock down feature		
36	Redundant Power Supply	Redundant Power Supply should be Platinum Efficiency and hot Swappable		
37	Redundant Fan	Yes		
38	Server scalability to be achieved within the box & without adding nodes	Yes		
39	BIS Registration no. under CRS of Deity	Yes		
40	Declare max. power consumption of the system	Yes		
41	Availability of documentary evidence in support of model quoted in commercial production & due evaluation completed	Yes		
42	Server main supply	200V to 230V		
43	CE or UL certified or Ertl/Etdc certified for safety (IEC-60950-1)	Yes		
44	RoHS Compliance	Yes		
45	Warranty (years)	Five (5) Years OEM onsite comprehensive warranty Acceptance Testing before delivery Root of Trust Security Enabled. Due to security reasons defective HDD will not be returned back on replacement.		
46	Service Level Agreement (SLA)	May be defined by High Court		
47	MAF from OEM is Required	Yes		

“Minimum Specifications – M”

TABLET /Touch Screen Panel of Reputed Make and Brand like HP/Dell or equivalent brand of repute

S. No.	Parameter	Detailed Specifications	Technical Compliance YES/NO	Remarks, if any
1	Operating System	Android 12 or Higher/iOS 12 or higher/ Windows equivalent/Any other compatible OS		
2	Processor Speed	1.8 GHz or Higher		
3	Processor Core	Quad or better		

4	RAM	16 GB or Higher		
5	Internal Storage	256 GB or above		
6	expandable external memory	minimum 256 GB		
7	Screen Size	14" or Higher Capacitive Multi touch screen		
8	Resolution	2950 * 1800 or above with Capacitive Multi-touch		
9	Brightness (Nits)	400 nits or Higher		
10	Rear Camera	12 MP or Higher		
11	Front Camera	5 MP or Higher		
12	Connectivity	Bluetooth 5.2 or above, Mini/type C-USB OTG, 4G & 5G SIM slot, 3.5mm headphone jack, 'C' Port to support dual (display) if required, WLAN Wi-Fi 802.11a/b/g/n/ac/6e, Dual-band, Wi-Fi Direct		
13	Battery	10000 mAh or Higher		
14	Mobile Device Management Support	Yes		
15	Comprehensive On Site Warranty	Three (3) Years		
16	Audio	Built-in stereo speaker with Audio and stereo head phone jack.		
17	Accessories	1. Charger as per Indian electrical environment 2. OEM supplied Hard Protection cover 3. Data Cable 4. OTG/USB Adapter Kit for connecting external USB drive		
18	Certification	CE and FCC		
19	Stylus / Pen	Yes Required		
20	Stand	Yes, Inbuilt / External - to use the Tablet at 60-90 degrees on Court dais.		

"Minimum Specifications – N"
STORAGE NAS 500TB

S. No.	Description	Specification	Technical Compliance YES/NO	Remarks, if any
1	Storage System Type	Unified Storage		
2	Storage Capacity (TB)	500 TB Usable		
3	Hardware Form Factor of Storage System (RU)			
4	Disk Type	SAS		
5	Speed of dual ported disk drive in Gbps	12		
6	Total Numbers of Drive Slots	To be provided by vendor / High Court may mention minimum requirement		
7	Number of Drive Slots Populated with drives of different type in the Storage System	To be provided by vendor / High Court may mention minimum requirement		

8	Total no of drive slot populated with SSD	To be provided by vendor / High Court may mention minimum requirement		
9	Total no of drive slot populated with Flash Drive	To be provided by vendor / High Court may mention minimum requirement		
10	Total no of drive slot populated with SAS	To be provided by vendor / High Court may mention minimum requirement		
11	Total no of drive slot populated with NL-SAS	To be provided by vendor / High Court may mention minimum requirement		
12	Drive Type Wise Storage Capacity of System in GB	To be provided by vendor / High Court may mention minimum requirement		
13	Automated Storage tiering feature across the populated drives types (in case of multiple drive system)	No		
14	Automated Storage tiering Software License Included	No		
15	Hot Spares	Yes		
16	Number of populated disks per Hot Spare	30		
17	Provision for additional capacity	Yes		
18	Type of Front-end Ports	FC, iSCSI, Ethernet, Fibre Channel over Internet		
19	No. & Speed of front-end Ports in Gbps	8X32GbFC or higher, 8 x 10 GbE or higher		
20	Type of Back-end Ports	SAS		
21	Number of Back-end	4 or higher		
22	Speed of Back-end ports in Gbps	12		
23	Number of Remote Replication Ports (FC/Ethernet)	2		
24	Controllers	To be provided by vendor		
25	Number of Controllers/VSD/ Node available in the storage System on common back plane without using external switch/device OR without common backplane using switches	2		
26	RAID Level Support	5/6 or equivalent		
27	Active-Active Controllers Configured in HA	Yes		
28	Active Stand by Controller Configured in HA	No		
29	Cache Availability Type	Federated		

30	Total Configurable Cache (GB)	768		
31	Wide Stripping or equivalent feature	Yes		
32	No of Snapshot Copies Per Volume	255		
33	License for Snapshot included	Yes		
34	Remote Replication (for all the protocols asked in the RFP i.e., FC, iSCSI, NFS.)	Yes		
35	Remote Replication license included	Yes		
36	Synchronized Replication Support	Yes		
37	Synchronous Replication license included	Yes		
38	Asynchronous Replication Support	Yes		
39	Asynchronous Replication license included	Yes		
40	3-DC Zero Data Loss Support	No		
41	Type of Data Compression	NA		
42	Type of Data De duplication	NA		
43	No Single point of Failure with Non-Disruptive replacement of Hardware	Yes		
44	The Storage provide Non-disruptive Firmware /Microcode upgrade	Yes		
45	Firmware upgrade without any controller reboot	No		
46	Encryption Required	Yes		
47	Type of Data at Rest Encryption	HW Controller Based/SED based		
48	Storage management software for configuration and multi-pathing (part of the supply)	Yes		
49	Multi-pathing and load balancing and fail over software (part of supply) with license for windows/Linux servers or shall support native multi-pathing of OS.	Yes		
50	Protocols Supported by the storage system from day one	FC, iSCSI, CIFS, NFS, Fiber Channel over Internet		
51	Operating System Platform and Clustering	Windows, Linux		

	Supported by the Storage from day one			
52	Storage System is compliant with IPv6	Yes		
53	Scope of Supply	It includes installation, commissioning & integration together with all necessary software to make the system fully functional as intended		
54	Comprehensive On Site OEM Supported Warranty	Five Years		

Note: - All of the above specifications should be read as equivalent or better/higher side. The vendor may quote equivalent or better specifications.

Section – VIII
Table – “A”

Detail Break up of Cost*

Name of the Bidder:

Rate contract of Hardware items

S. No.	Item Description	Make and Model	Unit Price (Rs.)	GST	Sales / Service Tax (Rs.) as applicable any other duties / taxes	Total Unit Price (All inclusive) with 05 on-site warranty for items except batteries (Rs.)	*Approximate number of Items*/Rate Contract	Total Cost
01	02	03	04	05	06	07	08	09 = 08x07
01	Desktop Computers (Windows Operating System) Minimum Specification – A						102 / Rate contract	
02	Computer System All-in-One with Touch screen (Windows Operating System) Minimum Specification – B						40 / Rate Contract	
03	All-in-One Computers (non-touch) Minimum Specification – C						3890 / Rate Contract	
04	UPS System 1000 VA (LIU) Minimum Specification – D						7289 / Rate Contract	
05	UPS System 1KVA (ONLINE) Minimum Specification – E						1324 / Rate Contract	
06	UPS System 5 KVA (ONLINE) Minimum Specification – F						23 / Rate Contract	
07	Multifunctional Device (MFD) Machine Minimum Specification – G						634 / Rate Contract	
08	Heavy duty Multifunctional Device (MFD) machine Minimum Specification – H						51 / Rate Contract	

09	High Speed Network Laser Printers Minimum Specification –I						Unit Rate/ Rate Contract	
10	Duplex Network Laser Printer with Wi-Fi. Minimum Specification –J						61 / Rate Contract	
11	High End Servers of Reputed Brands Minimum Specification –K						12 / Rate Contract	
12	Low End Servers of Reputed Brands Minimum Specification –L						Unit Rate/ Rate Contract	
13	Tablet /Touch Screen Panel Minimum Specification –M						101 / Rate Contract	
14	Storage NAS 500 TB Minimum Specification –N						01/ Rate Contract	
15	23" or higher wide screen LED Backlit based TFT Monitor or reputed make						Unit Rate/ Rate Contract	
16	16 GB Pen Drive (reputed make)						Unit Rate/ Rate Contract	
17	32 GB Pen Drive (reputed make)						Unit Rate/ Rate Contract	
18	Hard disk 2TB						23 / Rate Contract	
19	Random Access Memory						Unit Rate/ Rate Contract	
20	Mouse						Unit Rate/ Rate Contract	
21	Mechanical Keyboard						Unit Rate/ Rate Contract	
TOTAL VALUE In Rs.								

A. Total Price in Rs. _____

In words _____

Table – “B”
BuyBack

S. N.	Item Description	Make and Model	Unit Price (In Rs.)	GST	Sales / Service Tax (In Rs.) as applicable any other duties / taxes	Total Unit Price (All inclusive) with 05 onsite warranty (In Rs.)	Cost of Buy Back of Old Desktop Computers	Final Cost after Buy Back	No. of Items	Total Cost
1	2	3	4	5	6	7=4+5+6	8	9=7-8	10	11=10x9
01	All-in-One Computers (non-touch) under buyback Minimum Specification–C								3399	

B. Total Price in Rs. _____

In words _____

Note: -

1. The quantities mentioned above are indicative only. The Registrar General, High Court of Madhya Pradesh reserves the right to change the quantities and the configuration of items mentioned above without assigning any reason thereof.
2. The order for purchase of articles as mentioned above may be placed in phases / or as a single order during the duration of rate contract of the Computer Hardware articles.
3. The total price of commercial bid inclusive of all taxes & expenses for 5 (Five) years on-site maintenance & support shall be taken as the basis for evaluation of commercial bids. In case of any discrepancy in the tax factor, the basic product price shall be taken in to consideration for finalization of bids (except tablets /touch screen panels).
4. The number of items may increase/decrease depending upon the final requirement of the High Court and District Courts.
5. In case any document is found to be incorrect or misleading, then the bid shall be out rightly rejected without any consideration and assigning any reason thereof.

- 6.** Back-to-Back support letter is to be submitted by OEM regarding support of their quoted products and the OEM is also required to sign the respective documents as per the requirement of the High Court.
- 7.** The UPS system is to be supplied with 05 years' onsite warranty and support, but the UPS batteries are to be with 02 years support and warranty. The vendor has to assure the availability of batteries of UPS Systems, after the expiry period of batteries for their quoted UPS.
- 8.** The Registrar General, High Court of Madhya Pradesh has full right to accept or reject any bid, without assigning any reason.
- 9.** The Registrar General, High Court of Madhya Pradesh has right to alter the scope of work as per the requirement.
- 10.** All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues in sequenced manner.
- 11.** The specifications mentioned in tender document are minimum and the vendor may quote equivalent or higher specifications for the computer hardware articles in the tender document.
- 12.** If any variations in specifications then please mention the same in technical compliance sheet in remark field.
- 13.** Before submission of online tender fees and EMD please contact on 0120-4001 002, 0120-4001 005 & 0120-6277 787.
- 14.** The decision of the High Court in selection / finalization of items / products shall be final and no objection in this regard shall be entertained.
- 15.** All future clarification / corrigendum shall be made available in the official website of the High Court and M.P. Government tender portal.
- 16.** The tender is line item based and not lump sums.

Form: PQ-1

Techno-commercial Bid

S. No.	Description	Indicate also page number where clearly the document attached
1.	Name, address & telephone number of the agency/firm	
2.	Name, designation, address & telephone number of authorized person	
3.	Please specify as to whether Tenderer is sole Proprietor/Partnership Firm/Private or Limited Company.	
4.	Name, address & telephone number of Directors/Partners, Fax No., e-mail address.	
5.	Copy of PAN Card, Copy of previous 3 Financial Year's Income tax return (ITR) Year 2021-2022. 2022-2023 & 2023-2024	
6.	Valid ISO Certificate of products/OEM (Please attach copy)	
7.	GST Registration No. (Please attach copy).	
8.	Latest GST Return (Please attach copy).	
9.	Experience Certificates /details of minimum 05 years in providing services / supply of Computer Hardware in Central Government /State Government /Public Sector Undertakings /Autonomous Bodies /Reputed Private organizations. (Please attach copy)	
10.	Details of Bid Security/Earnest Money Deposit (Online):- a) Amount Rs. 01 Crore b) Demand Draft/ Reference No. : c) Date of issue: d) Name of issuing Bank:	
11.	Online Tender Fees details a) Amount:Rs.10,000/- b) Reference No. : c) Date of issue:	

Form: PQ-2

BIDDER'S ANNUAL TURNOVER

_____ (Location)
_____ (Date)

From (Name & Address of the Auditor)

To,
The Registrar General,
High Court of Madhya
Pradesh, Jabalpur

Ref.: _____

Dear Sir/Madam,

We hereby certify that the average annual turnover of M/s.
_____ (name of the bidder) is not less than Rs. **20 Crore**
during the last three financial years.

S. No.	Firm	Year 2022-21	Year 2022-23	Year 2023-24
		Amount	Amount	Amount
1.				

Yours Sincerely,

(Signature of Authorized Auditor)

Name of the Authorized Auditor:

Seal:

Form: PQ-3

SIMILAR WORK EXPERIENCE

From (Name & Address of the Bidder) _____ (Location)
_____ (Date)

_____ To,
The Registrar General,
High Court of Madhya
Pradesh, Jabalpur

Sub:- Supply, Installation, Commissioning, Maintenance and Rate Contract of the Computer Hardware Articles at the High Court and District Courts in the State of Madhya Pradesh.

Ref.: _____

1. We hereby declare and confirm that we, _____ (Name of the Bidder), having registered office at _____ (address) have successfully executed following projects. We are providing the details below:
(Note: add rows as required).

Sl. No.	Name of the client organization	Purchase Order (P.O) No. & Date of issue of P.O.	Project Value	Brief Scope of Work	Whether the copies of the purchase orders / contracts from the client as required, is attached?	
					Yes/No	Pg. No. on the Proposal

Yours Sincerely,

(Signature of Authorized Signatory)

Name and Designation of the Authorized Signatory:

Name and address of the Bidder Company:

Seal:

Note:-Please clearly indicate the page numbers with documents.

Annexure - 1

Clause by Clause compliance statement on the technical specification as prescribed in the **Section VII** of this document.

Sl. No.	Clause no.	Complied / Not complied

Annexure - 2

DEVIATION STATEMENT FORMAT

The Bidder is required to provide the details of the deviations of the tender clauses **(in any section of the tender)** in the following format.

Sl. No.	Section No.	Clause No	Clause Description	Non Compliance/ Partial Compliance	Remarks

Annexure - 3

FORMAT FOR BIDDERS TO SUBMIT PRE-BID QUERY

The Bidder has to submit their queries (in any section of the tender/ technical specifications) in the following format only.

S. No.	Section No. / Clause No / Specification/ Page No.	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder, if any
1.			
2.			
cont..			
n....			

Note: - Submit the pre-bid query as mentioned in the above format till **04.09.2024** through e-mail: regithcjbpm@mp.gov.in. The pre-bid query received after dated **04.09.2024** will not be considered.

PART – I

BID FORM (1 sheet)

Tender No. :

Date:

To,

**The Registrar General
High Court of M.P.,
Jabalpur (M.P.)**

Respected Sir,

1. Having examined the conditions of contract and specifications in the tender document and annexure, the receipt of which is hereby duly acknowledged, we, undersigned, offer to Supply, Installation, Commissioning Maintenance and Rate Contract of the Computer Hardware Articles at the High Court and District Courts in the State of Madhya Pradesh for the sum shown in the schedule of prices attached herewith and made part of this Bid.
2. We undertake, if our Bid is accepted, to complete delivery of all the items specified in the contract within the delivery schedule specified in the tender.
3. If our Bid is accepted, we will obtain the unconditional performance guarantees of a Nationalized/Scheduled Bank for a sum 03% of the purchase / contract value.
4. We agree to abide by this Bid for a period of 180 days from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Purchase Order of Contract is prepared and a contract is executed accordingly, this Bid together with your

written acceptance thereof in your notification of award shall constitute a contract binding on us, subject to terms and conditions mentioned in the tender document.

6. Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.
7. We understand that you are not bound to accept the lowest or any bid, you may receive and you may reject any bid without assigning reason therefore and you may vary, amend or alter any terms and conditions of the Tender Document at the time of execution of the Contract.

Dated this day of 2024

Name and Signature

In the capacity of

**Duly authorized to sign the
bid for and on behalf of**

Witness

Address

Signature

CERTIFICATES

WE CERTIFY THAT:

1. We will not LEAK / DISCLOSE any information of High Court of Madhya Pradesh to any other institutions/organizations, bodies and also in the market on the rates less than the prices quoted by us to the High Court.
2. The rate of TAXES / DUTIES mentioned in the tender is in accordance with the provisions of the rules in all respects and the same is payable to the Authorities.
3. The material / items and software offered shall be of the best quality strictly in accordance with the specifications and particulars as detailed in the tender.
4. The information furnished by us in the tender are true and correct to the best of our knowledge and belief.
5. We have read and understood the rules, regulations, terms and conditions of tender as applicable from time to time and agree to abide by them.
6. We will meet 100% Confidentiality and Integrity of High Court Database and software.

Authorized Signatory

(Seal of the Company)

ANNEXURE-“A” LIST OF LOCATIONS

S. NO.	NAME OF DISTRICT	NAME OF COURT COMPLEXES	TYPE
1	JABALPUR	PRINCIPAL SEAT JABALPUR	HIGH COURT
2	INDORE	BENCH AT INDORE	HIGH COURT
3	GWALIOR	BENCH AT GWALIOR	HIGH COURT
4	ALIRAJPUR	DISTRICT & SESSIONS COURT, ALIRAJPUR	DISTRICT
5	ALIRAJPUR	JOBAT	TEHSIL
6	ANUPPUR	DISTRICT & SESSIONS COURT, ANUPPUR	DISTRICT
7	ANUPPUR	KOTMA	TEHSIL
8	ANUPPUR	RAJENDRAGRAM	TEHSIL
9	ASHOKNAGAR	DISTRICT & SESSIONS COURT, ASHOKNAGAR	DISTRICT
10	ASHOKNAGAR	MUNGAOLI	TEHSIL
11	ASHOKNAGAR	CHANDERI	TEHSIL
12	ASHOKNAGAR	CIVIL COURT, ESAGRAH (LINK)	LINK TEHSIL
13	BALAGHAT	DISTRICT & SESSIONS COURT BALAGHAT	DISTRICT
14	BALAGHAT	BAIHAR	TEHSIL
15	BALAGHAT	KATANGI	TEHSIL
16	BALAGHAT	WARASEONI	TEHSIL
17	BALAGHAT	CIVIL COURT COMPLEX, LANJI	TEHSIL
18	BARWANI	DISTRICT & SESSIONS COURT ,BARWANI	DISTRICT
19	BARWANI	ANJAD	TEHSIL
20	BARWANI	KHETIYA	TEHSIL
21	BARWANI	RAJPUR	TEHSIL
22	BARWANI	SENDHWA	TEHSIL
23	BETUL	DISTRICT & SESSIONS COURT BETUL	DISTRICT
24	BETUL	BHAINSDEHI	TEHSIL
25	BETUL	MULTAI	TEHSIL
26	BETUL	AAMLA	TEHSIL
27	BHIND	DISTRICT & SESSIONS COURT BHIND	DISTRICT
28	BHIND	LAHAR	TEHSIL
29	BHIND	MEHGAON	TEHSIL
30	BHIND	GOHAD	TEHSIL
31	BHOPAL	DISTRICT & SESSIONS COURT BHOPAL	DISTRICT
32	BHOPAL	BARASIA	TEHSIL
33	BURHANPUR	DISTRICT & SESSIONS COURT BURHANPUR	DISTRICT
34	BURHANPUR	CIVIL COURT ,NEPANAGAR	TEHSIL
35	CHHATARPUR	DISTRICT & SESSIONS COURT CHHATARPUR	DISTRICT
36	CHHATARPUR	BADAMALHARA	TEHSIL
37	CHHATARPUR	BIJAWAR	TEHSIL
38	CHHATARPUR	LAUNDI (LAVKUSHNAGAR)	TEHSIL
39	CHHATARPUR	NOWGONG	TEHSIL

40	CHHATARPUR	RAJNAGAR	TEHSIL
41	CHHATARPUR	COURT COMPLEX BUXWAHA (LINK)	LINK TEHSIL
42	CHHINDWARA	DISTRICT & SESSIONS COURT CHHINDWARA	DISTRICT
43	CHHINDWARA	AMARWARA	TEHSIL
44	CHHINDWARA	CHURAI	TEHSIL
45	CHHINDWARA	JUNARDEO	TEHSIL
46	CHHINDWARA	PANDURNA	TEHSIL
47	CHHINDWARA	PARASIYA	TEHSIL
48	CHHINDWARA	SAUSAR	TEHSIL
49	CHHINDWARA	CIVIL COURT, HARRAI	TEHSIL
50	CHHINDWARA	CIVIL COURT, TAMIA	TEHSIL
51	DAMOH	DISTRICT & SESSIONS COURT DAMOH	DISTRICT
52	DAMOH	CIVIL COURT,HATTA DISTRICT DAMOH	TEHSIL
53	DAMOH	CIVIL COURT,PATHARIA DISTRICT DAMOH	TEHSIL
54	DAMOH	CIVIL COURT TENDUKHEDA, DISTRICT DAMOH	TEHSIL
55	DATIA	DISTRICT & SESSIONS COURT DATIA	DISTRICT
56	DATIA	CIVIL COURT,BHANDER DISTRICT DATIA	TEHSIL
57	DATIA	CIVIL COURT,SEONDHA DISTRICT DATIA	TEHSIL
58	DEWAS	DISTRICT & SESSIONS COURT DEWAS	DISTRICT
59	DEWAS	CIVIL COURT,BAGLI	TEHSIL
60	DEWAS	CIVIL COURT,KANNOD	TEHSIL
61	DEWAS	CIVIL COURT,KHATEGAON	TEHSIL
62	DEWAS	CIVIL COURT,SONKATCH	TEHSIL
63	DEWAS	CIVIL COURT,TONKHURD	TEHSIL
64	DHAR	DISTRICT & SESSIONS COURT , DHAR	DISTRICT
65	DHAR	CIVIL COURT ,BADNAWAR	TEHSIL
66	DHAR	CIVIL COURT ,DHARAMPURI	TEHSIL
67	DHAR	CIVIL COURT ,KUKSHI	TEHSIL
68	DHAR	CIVIL COURT, MANAWAR	TEHSIL
69	DHAR	CIVIL COURT, SARDARPUR	TEHSIL
70	DINDORI	DISTRICT & SESSIONS COURT, DINDORI	DISTRICT
71	DINDORI	CIVIL COURT COMPLEX, SHAHPURA	TEHSIL
72	GUNA	DISTRICT & SESSIONS COURT GUNA	DISTRICT
73	GUNA	AARON	TEHSIL
74	GUNA	CHACHODA	TEHSIL
75	GUNA	RAGHOGARH	TEHSIL
76	GWALIOR	DISTRICT & SESSIONS COURT GWALIOR	DISTRICT
77	GWALIOR	BHITARWAR	TEHSIL
78	GWALIOR	DABRA	TEHSIL
79	HARDA	DISTRICT & SESSIONS COURT, HARDA	DISTRICT
80	HARDA	CIVIL COURT KHIRKIYA	TEHSIL
81	HARDA	CIVIL COURT TIMARNI	TEHSIL

82	HOSHANGABAD	DISTRICT & SESSIONS COURT HOSHANGABAD	DISTRICT
83	HOSHANGABAD	CIVIL COURT, ITARSI	TEHSIL
84	HOSHANGABAD	CIVIL COURT, PIPARIYA	TEHSIL
85	HOSHANGABAD	CIVIL COURT, SEONI MALWA	TEHSIL
86	HOSHANGABAD	CIVIL COURT, SOHAGPUR	TEHSIL
87	HOSHANGABAD	PACHMADHI (LINK)	LINK TEHSIL
88	INDORE	DISTRICT & SESSIONS COURT, INDORE	DISTRICT
89	INDORE	DEPALPUR	TEHSIL
90	INDORE	HATOD	TEHSIL
91	INDORE	MHOW (DR. AMBEDKAR NAGAR)	TEHSIL
92	INDORE	SANWER	TEHSIL
93	JABALPUR	DISTRICT & SESSIONS COURT, JABALPUR	DISTRICT
94	JABALPUR	PATAN	TEHSIL
95	JABALPUR	SIHORA	TEHSIL
96	JABALPUR	CIVIL COURT BARGI	NEW TEHSIL
97	JHABUA	DISTRICT & SESSIONS COURT JHABUA	DISTRICT
98	JHABUA	PETLAWAD	TEHSIL
99	JHABUA	THANDLA	TEHSIL
100	KATNI	DISTRICT & SESSIONS COURT KATNI	DISTRICT
101	KATNI	VIJAYRAGHAVGARH	TEHSIL
102	KATNI	DHIMARKHEDA	TEHSIL
103	KATNI	BARHI	TEHSIL
104	KHANDWA	DISTRICT & SESSIONS COURT KHANDWA	DISTRICT
105	KHANDWA	HARSUD	TEHSIL
106	KHANDWA	CIVIL COURT PUNASA	TEHSIL
107	KHANDWA	CIVIL COURT MANDHATA (LINK)	LINK TEHSIL
108	MANDLA	DISTRICT & SESSIONS COURT MANDLA	DISTRICT
109	MANDLA	NAINPUR	TEHSIL
110	MANDLA	NIWAS	TEHSIL
111	MANDLA	BHUABICHHIYA	TEHSIL
112	MANDLESHWAR	DISTRICT & SESSIONS COURT MANDLESHWAR	DISTRICT
113	MANDLESHWAR	KHARGONE	TEHSIL
114	MANDLESHWAR	SANAWAD	TEHSIL
115	MANDLESHWAR	BARWAHA	TEHSIL
116	MANDLESHWAR	BHIKANGAON	TEHSIL
117	MANDLESHWAR	KASRAWAD	TEHSIL
118	MANDLESHWAR	MAHESHWAR	TEHSIL
119	MANDSAUR	DISTRICT & SESSIONS COURT MANDSAUR	DISTRICT
120	MANDSAUR	BHANPURA	TEHSIL
121	MANDSAUR	GAROTH	TEHSIL
122	MANDSAUR	NARAYANGARH	TEHSIL
123	MANDSAUR	SITAMAU	TEHSIL

124	MORENA	DISTRICT & SESSIONS COURT MORENA	DISTRICT
125	MORENA	AMBAH	TEHSIL
126	MORENA	JORA	TEHSIL
127	MORENA	SABALGARH	TEHSIL
128	NARSINGHPUR	DISTRICT & SESSIONS COURT NARSINGHPUR	DISTRICT
129	NARSINGHPUR	GADARWARA	TEHSIL
130	NARSINGHPUR	CIVIL COURT TENDUKHEDA	TEHSIL
131	NARSINGHPUR	CIVIL COURT GOTEGAON	TEHSIL
132	NEEMUCH	JAWAD	TEHSIL
133	NEEMUCH	MANASA	TEHSIL
134	NEEMUCH	DISTRICT & SESSIONS COURT ,NEEMUCH	DISTRICT
135	NEEMUCH	CIVIL COURT ,RAMPURA (LINK)	LINK TEHSIL
136	PANNA	DISTRICT & SESSIONS COURT PANNA	DISTRICT
137	PANNA	CIVIL COURT, AJAYGARH	TEHSIL
138	PANNA	CIVIL COURT, PAWAI	TEHSIL
139	RAISEN	DISTRICT & SESSIONS COURT ,RAISEN	DISTRICT
140	RAISEN	CIVIL COURT,BARELI	TEHSIL
141	RAISEN	CIVIL COURT ,BEGUMGANJ	TEHSIL
142	RAISEN	CIVIL COURT,GAIRATGANJ	TEHSIL
143	RAISEN	CIVIL COURT,GOHARGANJ	TEHSIL
144	RAISEN	CIVIL COURT,SILWANI	TEHSIL
145	RAISEN	CIVIL COURT ,UDAIPURA	TEHSIL
146	RAJGARH	DISTRICT & SESSIONS COURT RAJGARH	DISTRICT
147	RAJGARH	CIVIL COURT, BIAORA	TEHSIL
148	RAJGARH	CIVIL COURT, KHILCHIPUR	TEHSIL
149	RAJGARH	CIVIL COURT, NARSINGHGARH	TEHSIL
150	RAJGARH	CIVIL COURT, ZIRAPUR	TEHSIL
151	RAJGARH	CIVIL COURT, SARANGPUR	TEHSIL
152	RATLAM	CIVIL COURT, ALOTE	TEHSIL
153	RATLAM	CIVIL COURT, JAORA	TEHSIL
154	RATLAM	CIVIL COURT, SAILANA	TEHSIL
155	RATLAM	DISTRICT & SESSIONS COURT, RATLAM	DISTRICT
156	REWA	DISTRICT & SESSIONS COURT REWA	DISTRICT
157	REWA	CIVIL COURT, MAUGANJ	TEHSIL
158	REWA	CIVIL COURT, SIRMOUR	TEHSIL
159	REWA	CIVIL COURT, TEONTER	TEHSIL
160	REWA	HANUMANA	TEHSIL
161	REWA	LINK COURT MANGAWAN (LINK)	LINK TEHSIL
162	SAGAR	DISTRICT & SESSIONS COURT SAGAR	DISTRICT
163	SAGAR	BANDA	TEHSIL
164	SAGAR	BINA	TEHSIL
165	SAGAR	DEORI	TEHSIL

166	SAGAR	KHURAI	TEHSIL
167	SAGAR	REHLI	TEHSIL
168	SAGAR	GARHAKOTA	TEHSIL
169	SAGAR	LINK COURT MALTHONE (LINK)	LINK TEHSIL
170	SAGAR	LINK COURT SHAHGARH (LINK)	LINK TEHSIL
171	SAGAR	LINK COURT KESLI (LINK)	LINK TEHSIL
172	SATNA	DISTRICT & SESSIONS COURT SATNA	DISTRICT
173	SATNA	AMARPATAN	TEHSIL
174	SATNA	MAIHAR	TEHSIL
175	SATNA	NAGOD	TEHSIL
176	SATNA	RAMPUR BAGHELA	TEHSIL
177	SATNA	UNCHEHRA	TEHSIL
178	SATNA	CHITRAKOOT	TEHSIL
179	SEHORE	DISTRICT & SESSIONS COURT, SEHORE	DISTRICT
180	SEHORE	ASHTA	TEHSIL
181	SEHORE	BUDHNI	TEHSIL
182	SEHORE	ICHHAWAR	TEHSIL
183	SEHORE	NASRULLAGANJ	TEHSIL
184	SEONI	DISTRICT & SESSIONS COURT SEONI	DISTRICT
185	SEONI	LAKHNADON	TEHSIL
186	SEONI	CIVIL COURT, GHANSAUR	TEHSIL
187	SHAH DOL	DISTRICT & SESSIONS COURT SHAHDOL	DISTRICT
188	SHAH DOL	CIVIL COURT ,BEOHARI BEOHARI	TEHSIL
189	SHAH DOL	CIVIL COURT ,BURHAR	TEHSIL
190	SHAH DOL	CIVIL COURT ,JAISINGHNAGAR	TEHSIL
191	SHAH DOL	CIVIL COURT ,JAIPUR (LINK)	LINK TEHSIL
192	SHAJAPUR	DISTRICT & SESSIONS COURT SHAJAPUR	DISTRICT
193	SHAJAPUR	AGAR	TEHSIL
194	SHAJAPUR	NALKHEDA (LINK)	LINK TEHSIL
195	SHAJAPUR	SHUJALPUR	TEHSIL
196	SHAJAPUR	SUSNER	TEHSIL
197	SHEOPUR	DISTRICT & SESSIONS COURT SHEOPUR	DISTRICT
198	SHEOPUR	VIJAYPUR	TEHSIL
199	SHIVPURI	DISTRICT & SESSIONS COURT SHIVPURI	DISTRICT
200	SHIVPURI	KARERA	TEHSIL
201	SHIVPURI	KOLARAS	TEHSIL
202	SHIVPURI	PICHHORE	TEHSIL
203	SHIVPURI	POHARI	TEHSIL
204	SHIVPURI	CIVIL COURT, KHANIADHANA	TEHSIL
205	SIDHI	DISTRICT & SESSIONS COURT SIDHI	DISTRICT
206	SIDHI	CIVIL COURT, CHURHAT	TEHSIL
207	SIDHI	CIVIL COURT RAMPUR NAIKIN	TEHSIL

208	SIDHI	CIVIL COURT, MAJHOULI	TEHSIL
209	SINGRAULI	DISTRICT & SESSIONS COURT SINGRAULI	DISTRICT
210	SINGRAULI	DEOSAR	TEHSIL
211	TIKAMGARH	DISTRICT & SESSIONS COURT TIKAMGARH	DISTRICT
212	TIKAMGARH	CIVIL COURT,JATARA	TEHSIL
213	TIKAMGARH	CIVIL COURT,NIWARI	TEHSIL
214	TIKAMGARH	CIVIL COURT,ORCHHA	TEHSIL
215	UJJAIN	DISTRICT & SESSIONS COURT UJJAIN	DISTRICT
216	UJJAIN	BADNAGAR	TEHSIL
217	UJJAIN	KHACHRAUD	TEHSIL
218	UJJAIN	MAHIDPUR	TEHSIL
219	UJJAIN	NAGDA	TEHSIL
220	UJJAIN	TARANA	TEHSIL
221	UMARIA	DISTRICT & SESSIONS COURT UMARIA	DISTRICT
222	UMARIA	BIRSINGHPUR-PALI	TEHSIL
223	UMARIA	MANPUR	TEHSIL
224	VIDISHA	DISTRICT & SESSIONS COURT VIDISHA	DISTRICT
225	VIDISHA	KURWAI	TEHSIL + 1LINK
226	VIDISHA	BASODA	TEHSIL
227	VIDISHA	LATERI	TEHSIL
228	VIDISHA	SIRONJ	TEHSIL